2016 ANNUAL REPORT
HELPING TO BUILD BRIGHTER FUTURES FOR 119 YEARS
YWCA Metro Vancouver’s vision is to achieve women’s equality.

Our mission is to touch lives and build better futures for women and their families through advocacy and integrated services that foster economic independence, wellness and equal opportunities.

YWCA Metro Vancouver is a volunteer- and membership-based organization that is part of the global YWCA network.

2016 / 2017 BOARD OF DIRECTORS

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CHANGING LIVES
SINCE 1897
2016 was a year of steady growth for YWCA Metro Vancouver. We continued to offer quality programs and services to our communities and stepped up efforts to advocate for women and their families.

With the cost of living remaining a significant concern for residents across Metro Vancouver, the need for safe, affordable housing has never been more acute. We continued to work hard to increase our housing stock for single mothers and their children. The year ended with YWCA Cause We Care House – a 21-unit development in partnership with the City of Vancouver and the Vancouver Public Library – virtually complete and ready to open in early 2017. We also completed our capital campaign and broke ground on YWCA Pacific Spirit Terrace, a 31-unit housing community being developed in partnership with the City of Vancouver and Vancouver Fire and Rescue Services.

We are proud to announce that construction is underway on YWCA Como Lake Mews, a seven-unit townhouse development adjacent to YWCA Como Lake Gardens in Coquitlam and on YWCA Centreview, nine units in the City of North Vancouver. These new YWCA housing communities will open in Fall 2017. As well, we continue to work on proposals for additional housing communities in locations throughout Metro Vancouver.

Our organization has a long history of providing culturally-appropriate programming for Indigenous peoples and engaging them in our labour force and as volunteers. The 2015 release of the Truth and Reconciliation Commission’s final report has inspired us to develop an organization-wide reconciliation framework – an initiative that will help to shape our organizational strategy and culture in the coming years.

The YWCA Culture Shift project – which aims to shift attitudes and practices that perpetuate sexualization of girls and women and hypermasculinization of boys and men - reached a significant milestone this year with the release of our research report that confirmed the connection between sexualization in media and violence against women. Culture Shift’s Advisory Council of 20 community and business leaders has helped to bring focus and direction to the project through advocacy and community engagement strategies.

Through our extensive employment services, thousands of people were able to find meaningful employment in 2016. We are especially proud of the successes achieved by specialized programs for women, such as YWCA Futures in Focus, FOCUS@Work and Changing Gears – a partnership with WorkBC that prepares women to enter the trucking industry.

As always, we are grateful to our dedicated staff, donors and many volunteers who enable us to provide critical services for people throughout Metro Vancouver and to advocate for policy reforms that address specific causes of poverty and inequality.

Sincerely,

Debbie Nagle Janet Austin
Chair CEO
SUPPORTING FAMILIES
201 single mothers and 265 children took part in nine YWCA Single Mothers’ support groups including Baby & Me, a group for pregnant single mothers and single mothers with newborns.

HEALTHY, ACTIVE LIVING
32,008 plates of food were served at Crabtree Corner in the Downtown Eastside.
13,131 visits to the YWCA Health + Fitness Centre helped support YWCA programs and services.

A SUSTAINABLE YWCA
767 individuals and 45 corporate groups volunteered more than 24,180 hours in 2016.
128 volunteers participated in YWCA youth education programs.

“ I have had a bit of trouble making friends and this has made me come out of my shell more.”
— YWCA Welcome to My Life participant

STRONG START FOR CHILDREN
249 children received quality early learning and child care at YWCA centres.

SMART CHOICES FOR YOUTH
238 girls and 185 boys participated in YWCA after-school youth education programs in Vancouver, Richmond and Surrey.

LASTING CONNECTIONS
73 girls and 73 professional women took part in the YWCA High School Mentorship program.

OPPORTUNITIES AND EMPLOYMENT
4,631 women and men accessed job search assistance through the YWCA’s WorkBC Employment Services Centres in Vancouver and the North Shore. These job seekers include:

• 900 people, who attended the 2016 WorkBC Job Fair.
• 106 women, who took part in the FOCUS@Work program.
• 36 youth, who participated in Strive – a 12-week program for youth who are transitioning out of foster care.
YEAR IN REVIEW

In 2016, donors like you helped change the lives of 45,427 YWCA clients and program participants.

Together, we were able to provide 45 programs and services offered in 58 locations throughout Metro Vancouver.

SAFE, AFFORDABLE HOUSING
449 low-income single mothers and children made their home in one of seven YWCA housing communities: Semlin Gardens, Fraser Gardens, Munroe House, Crabtree Corner Housing, Como Lake Gardens, Alder Gardens and Arbour House.

CONVENIENT ACCOMMODATION
19,192 guests enjoyed comfortable, affordable stays at the YWCA Hotel/Residence. Proceeds from their visits help fund our programs.

52% of room nights at the YWCA Hotel/Residence were subsidized for those needing emergency or temporary accommodations.

FREEDOM FROM VIOLENCE
370 clients accessed the Legal Educator’s services to help navigate the legal system and keep their families healthy and safe.

“I am no longer in an abusive relationship, I no longer have issues with substances and I have my own apartment ... [the] YWCA has helped me to get where I am today, and enabled me to have the confidence and resources to move forward.”

– YWCA Crabtree Corner Housing resident
2016 FINANCIAL HIGHLIGHTS

YWCA Metro Vancouver’s ongoing impact in the community is made possible by our donors and proven financial stability. We continue to grow our reserves while diversifying our funding to maintain a strong financial base.

Balance Sheet as at December 31, 2016

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and Cash Equivalents</td>
<td>6,858,726</td>
</tr>
<tr>
<td>Short-term Investments</td>
<td>955,519</td>
</tr>
<tr>
<td>Accounts Receivable</td>
<td>1,747,626</td>
</tr>
<tr>
<td>Inventory and Prepays</td>
<td>257,112</td>
</tr>
<tr>
<td>Total Current Assets</td>
<td>9,818,983</td>
</tr>
<tr>
<td>Restricted Investments</td>
<td>2,267,357</td>
</tr>
<tr>
<td>Long-term Investments</td>
<td>4,207,836</td>
</tr>
<tr>
<td>Property and Equipment</td>
<td>30,732,589</td>
</tr>
<tr>
<td>Total Assets</td>
<td>47,026,765</td>
</tr>
</tbody>
</table>

LIABILITIES AND FUND BALANCES

| Accounts Payable and Accrued Liabilities | 3,864,821 |
| Deferred Revenue                        | 1,317,818 |
| Current Portion of Capital Leases Payable | 32,208   |
| Current Portion of Mortgages Payable    | 194,469   |
| Total Current Liabilities               | 5,409,316 |
| Capital Leases Payable                  | 38,557    |
| Mortgages Payable                       | 5,141,515 |
| Total Liabilities                       | 10,589,388|
| Fund Balances                           | 36,437,377|
| Total Liabilities and Fund Balances     | 47,026,765|

Statement of Revenue and Expenses for the year ended December 31, 2016

REVENUE (Operating and Capital)

<table>
<thead>
<tr>
<th>REVENUE</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Contracted Programs</td>
<td>13,473,677</td>
</tr>
<tr>
<td>Fund Development</td>
<td>5,850,070</td>
</tr>
<tr>
<td>Hotel/Residence</td>
<td>4,098,624</td>
</tr>
<tr>
<td>Health + Fitness</td>
<td>2,602,488</td>
</tr>
<tr>
<td>Early Learning and Child Care Centres</td>
<td>1,717,963</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>862,759</td>
</tr>
<tr>
<td>Events</td>
<td>574,199</td>
</tr>
<tr>
<td>Investment Revenue</td>
<td>457,107</td>
</tr>
<tr>
<td>Total</td>
<td>29,636,887</td>
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</table>

Fund Development revenue includes the following:

<table>
<thead>
<tr>
<th>Revenue Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations</td>
<td>5,126,073</td>
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<tr>
<td>Government Grants</td>
<td>671,997</td>
</tr>
<tr>
<td>Gaming</td>
<td>52,000</td>
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<tr>
<td>Total</td>
<td>5,850,070</td>
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</tbody>
</table>

EXPENSES BY PROGRAM AREA

<table>
<thead>
<tr>
<th>EXPENSES BY PROGRAM AREA</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Contracted Programs</td>
<td>13,375,571</td>
</tr>
<tr>
<td>Hotel/Residence</td>
<td>2,944,473</td>
</tr>
<tr>
<td>Health + Fitness</td>
<td>2,579,088</td>
</tr>
<tr>
<td>Other Community Services</td>
<td>2,240,352</td>
</tr>
<tr>
<td>Early Learning and Child Care Centres</td>
<td>2,043,095</td>
</tr>
<tr>
<td>Fund Development</td>
<td>1,321,314</td>
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<tr>
<td>Depreciation</td>
<td>816,549</td>
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<tr>
<td>Events</td>
<td>387,389</td>
</tr>
<tr>
<td>Head Office</td>
<td>228,475</td>
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<tr>
<td>National and World Allocation</td>
<td>125,572</td>
</tr>
<tr>
<td>Total</td>
<td>26,061,877</td>
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</table>

EXPENSES BY CATEGORY

<table>
<thead>
<tr>
<th>EXPENSES BY CATEGORY</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries &amp; Benefits</td>
<td>60%</td>
</tr>
<tr>
<td>Depreciation</td>
<td>3.1%</td>
</tr>
<tr>
<td>Events</td>
<td>1.5%</td>
</tr>
<tr>
<td>Head Office</td>
<td>0.9%</td>
</tr>
<tr>
<td>National and World Allocation</td>
<td>0.5%</td>
</tr>
<tr>
<td>Program Delivery &amp; Contracted Services</td>
<td>17%</td>
</tr>
<tr>
<td>Supplies, Marketing and Staff &amp; Volunteer Development</td>
<td>6.2%</td>
</tr>
<tr>
<td>Building Occupancy &amp; Equipment</td>
<td>10.7%</td>
</tr>
<tr>
<td>Office and Administration</td>
<td>3%</td>
</tr>
<tr>
<td>Program Delivery</td>
<td>13%</td>
</tr>
</tbody>
</table>

A copy of the 2016 audited financial statements is available upon request.
GIVE HOPE BY SUPPORTING YWCA METRO VANCOUVER

Donate
Financial, bequest or in-kind gifts ensure that we can continue to help low-income single mothers and their families.

Join
Get fit and do good by joining the YWCA Health+Fitness Centre. Your membership supports our programs and services.

Stay
Book a room at the YWCA Hotel/Residence. It’s conveniently located and affordable, plus all proceeds help fund our programs.

Volunteer
Give back with your time by mentoring, lending your skills and more. Our website is full of opportunities for individuals and groups.

Share
Get informed on advocacy issues by joining our mailing list, following us on social media and sharing our work with your network.
THANK YOU

WITH YOUR HELP, THE YWCA TOUCHE THE LIVES OF MORE THAN 45,000 CLIENTS THROUGHOUT METRO VANCOUVER

YWCA Leadership Circle

VISIONARY ($50,000+/$3 YEARS)
BC Association of Aboriginal Friendship Centres
BC Ministry of Children and Family Development
BC Ministry of Jobs, Tourism and Skills Training
BC Ministry of Justice
BC Ministry of Social Development and Social Innovation
Bedie Living Morris & Helen Belkin Foundation Suzanne Bolton and Jefferson Mooney J. Armand Bombardier Foundation

Christine Buckley Canada-British Columbia Job Fund Agreement
Canada-British Columbia Labour Market Development Agreement Caause We Care Foundation Chan Sisters Foundation City of Coquitlam City of Vancouver Coast Capital Savings
Robert L. Conconi Foundation

Diamond Foundation

Environ Financial
John Fluevog, Shoes

FreshPoint

Government of Canada - Canada Mortgage and Housing Corporation

Government of Canada - Homelessness Partnering Strategy
The Hieros Foundation

The Housonian Foundation

The ILLAHIE Foundation

Mary C. Jordan Family Foundation MariaMarina Foundation

Lindsay Mearns

Marily Mearns

Dr. Katharine E. Mirhady

Marily Mearns

Lindsay Mearns

Mary C. Jordan Family

The ILLAHIE Foundation

Homelessness Partnering Strategy

The Hieros Foundation

The Housonian Foundation

The ILLAHIE Foundation

Mary C. Jordan Family

MariaMarina Foundation

Lindsay Mearns

Marily Mearns

Dr. Katharine E. Mirhady

Patricia and Rudy North

North Growth Foundation

Sylvia J. Ommanney

Pacific Spirit Foundation

Pang Vancouver

A Place To Call Home

The Province of British Columbia - BC Housing

Provincial Health Services Authority

Public Health Agency of Canada

RBC Foundation

Sheila Ross

Scotiabank

Shaw Foundation

Status of Women Canada

The Stollery Charitable Foundation

Streethome Foundation

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UPS Foundation, Inc.

Vancity

Vancouver Coastal Health Authority

Western Economic Diversification Canada

5 Anonymous Donors

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Act West Community Foundation

Ams Tile & Stone

BC Hydro

Shirley Barnett

Carolyn Beattie and Shaeen Lastri

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CBC/CBC World Markets

CKNW/Orphans Fund

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Canucks for Kids Fund

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The Andrew Mahon Foundation

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Dawn Moss

Renate Mueller

Daniel and Pauline Noenete

PNG Enterprise Foundation

Pacific Blue Cross

Beverly Park and Jim Logan

Provincial Employees Community Services Fund

Al Roadburg Foundation

Pat Robinson, Leigh Speirs and Family

Shaw Communications Inc.

Patricia and Ken Shields

The Somerset Foundation

Don & Joan Stanley Fund at the Edmonton Community Foundation

Virginia Stark

Eileen Stewart

TELES

Trico Charitable Foundation

University of British Columbia

Urban Impact

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Variety - The Children’s Charity of BC

The Amir and Yasmin Virani Family Foundation

Bev Wallace

Mischka Weisz Foundation

Bruce and Liz Welch

Whittall Family Fund

Window Wooden Foundation, held at Vancouver Foundation

The Welsrige Foundation

Dr. Ann Worth Charitable Foundation

3 Anonymous Donors

YWCA Inner Circle

PLATINUM CIRCLE ($2,500-$14,999)

- A - 1 Marine Services Inc.

AVG Plumbing Inc.

Adara Strategy

Anako Foundation

Dianne Newell

Diane Newell

Norsat International Inc.

North Growth Management

Peace Arch Hospital & Community Health Foundation

The Pender Fund

Kathy Pomeroy

Port Metro Vancouver

Quan Family Fund, held at Vancouver Foundation

Real Estate Board of Greater Vancouver

Recreation Foundation of British Columbia

Reall Foundation

Jazmin Sasaki

Marjorie Anne Sauder

Elizabeth and George Scott

Shoppers Drug Mart Life Foundation

Soroptimist International Surrey/Delta

Ratana Stephens

The Stewart Fund

TFD Friends of the Environment Foundation

Beverley Tamboline

Tides Canada Foundation

Van Tel/Safeway Credit Union Legacy Fund

Warren and Twyla Wall

Wawanessa Insurance

Weyerhaeuser Company Ltd.

Wiegand Memorial Foundation Inc.

York House School

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GOLD CIRCLE ($1,700-$2,499)

BC Council for Families

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Briscoe

BuildDirect.com Technologies Inc.

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Marlene Cohen

Lisa Colart

Concord Pacific Developments Ltd.

Elayna and Bruce Diemert

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Legion Foundation

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Lohn Foundation

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Sue Matheson

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Diane Mausser

Kirsty Maxwell and Philip Salt

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Morene Shepeld Ltd.

Nancy Morrison

New Gold

Lindsay Paterson

The late Carla Poppen

Heather Price and Scott Blackwood

Paxie C. Riddle

Sophos Inc. Canada

Trisura Guarantee Insurance Company

Vancouver Sun Raise a Reader Campaign

Westside Montessori Academy

Wheeler Family Foundation

Philippa Wishaw

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5 & Up

Airstream Heating & Air

Yvonne Alexander

Janet Ames

Archbishop Carney Regional Secondary School

Deborah Armour

Penny Ballew

Frank and Julie Barker

Bildand Griffin Benefit Administrators

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Bofo Properties

Patricia Bowles

May Brown

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Sue Matheson

Leslie G. Cliff and Mark P.

Lawrence and Mark P. Toole

Mary Anne McWaters

Maryanne McWatters

BC Hydro

Ames Tile & Stone

Foundation

Anako Foundation

Adura Strategy

Robert L. Conconi

Osisko Financial Group

Haagenes

Patricia Hall

Debi Hewson

Huckleberry Mines Ltd.

Amy Huva

Paul F. Joseph

Karen Kavanagh

Lisa and James Kershaw

Julia Kim

Channelle Krash and Tilmann Holchuck

Patricio Larrea

Leslie Lee and John Murphy

Sheryl Lee

Kathy Lyleyholm

Christine Loock

Nancy McKinstry

Mary and Roderick McNeil

MacDonald, Dentwiler & Associates Ltd.

Mary MacDonald

Rob MacDougall

Sally MacLean

John Mah

Manulife

Kathleen Martin

G. J. Black Bull

Dr. James Christian

Leslie G. Cliff and Mark P.

Lawrence and Mark P. Toole

Mary Anne McWaters

Maryanne McWatters

BC Hydro

Ames Tile & Stone

Foundation

Anako Foundation

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Mary MacDonald

Rob MacDougall

Sally MacLean

John Mah

Manulife

Kathleen Martin
We have done our best to include everyone who made a contribution of $100 or more between January 1 and December 31, 2016. We apologize for any errors or omissions.

Please contact us at 604 895 5763 if we have made an error in your acknowledgement.

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