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Carol and Michael Jackson
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Sandra Jakab
Roumina Jamal
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Kirsten Jenkins
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Karin Kirkpatrick
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Susan Koch
Ellen Konner
Mollie Korsch
Trevor Kramer
Marilyn Krell
Kacey Krenn
Kacey Krenn
Andrew and Petulla Grieve
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2014 ANNUAL REPORT

YWCA METRO VANCOUVER

CHANGING LIVES
FOR 117 YEARS

MESSAGE FROM THE CHAIR
AND THE CEO

2014 was another busy year for YWCA Metro Vancouver and these are just some of the highlights.

We launched STRIVE, a program to support youth-in-care ages 17-24 during another difficult transition - aging out of the foster care system. According to the Ministry of Children and Family Development's (MCFD) Residential Review Project, BC youth may have had up to 10 foster care placements while in care. In addition to carrying possible emotional trauma from childhood, youth leaving care often lack close family and peer support networks and the life-skills to help them transition into adulthood. Once out of foster care, these youth have limited access to education, higher rates of unemployment and are more likely to suffer from poor mental health outcomes. With the generous support of MCFD, the YWCA Strive program provides basic life and employability-skills that help youth move successfully out of foster care and into their adult lives.

YWCA Metro Vancouver has also been supporting youth through our after-school youth education programs for more than ten years. These programs offer Grade seven girls and boys the opportunity to develop valuable connections with peers, build leadership skills, give back to their communities and navigate through the difficult choices they face as they transition to high school. The intergenerational model provides youth with the tools they need to make positive choices in their lives by

teaching them about healthy relationships, body image and digital literacy. This year, we realized that, in order to fully reach young people, we needed to know how they are experiencing the issues we are advocating for, and so we created the YWCA Youth Advisory Council. It will help us lead our 3rd annual media literacy conference in 2015.

We continue to support single mothers and their children in achieving long-term economic independence by providing seven safe, affordable housing communities across Metro Vancouver. We made great progress on the YWCA Cause We Care House, a new long-term housing community for single mothers and their children in the Downtown Eastside/Strathcona area. The project, a partnership with the City of Vancouver and the Vancouver Public Library, will feature 21 units of housing and community programming space over the new náca?mat ct Strathcona branch of the Vancouver Public Library and will open its doors in the Spring of 2016. We were also pleased to announce two new housing developments: YWCA Como Lake Mews in Coquitlam and the YWCA Fire Hall Project in South Vancouver. Both communities will provide much needed, safe, affordable housing for low-income single mothers and their families.

At the YWCA, balance is a key part of everything we do. Our programs support women to achieve balance in their lives by removing barriers to economic independence like housing and child care. Organizationally, the YWCA's commitment to work/life balance is much more than

just words on paper. It is a fundamental aspect of our culture, because we know the important part this plays in leading a balanced life. Clients, program participants, staff and volunteers are encouraged to use the YWCA Health + Fitness Centre and receive complimentary passes and memberships to make it accessible. On a broader level, we are proud to tell you that we were recognized as one of the Top Small and Medium-sized Businesses to Work For in Canada this year. Work/life balance is also a key social issue - and addressing it requires a broad-based systemic response. In partnership with the UBC Human Early Learning Partnership, we raise awareness on family policy reforms that can enable families to reconcile the challenges to balance work and home. Integral to this is the development of a universal system for early learning and child care and the introduction of flexible working arrangements and extended parental leave that encourage men to play a larger role in the domestic sphere.

As always, we would not be able to serve the communities we do without the ongoing dedication from our supporters. Without you, we could not provide valuable services and much needed supports for women and their families. Thank you for making 2014 another great year!

Sincerely,

Sherry Tryssenaar
Chair

Janet Austin
CEO



WHO WE ARE YWCA METRO VANCOUVER'S VISION
IS TO ACHIEVE WOMEN'S EQUALITY.

Our mission is to touch lives and build better futures for women and their families through advocacy and integrated services that foster economic independence, wellness and equal opportunities.

YWCA Metro Vancouver is a volunteer- and membership-based organization that is part of the global YWCA network.

2014 / 2015 BOARD OF DIRECTORS

CHAIR	Sherry Tryssenaar	BOARD	Nilusha Alibhai	Genevieve Pinto
VICE CHAIR	Debbie Nagle	MEMBERS	Diana Chan	Geri Prior
SECRETARY	Anne Boyle		Wanda Costuros	Woon Ai Tsang
TREASURER	Gina Arsens		Karen Hoffmann	Dr. Kim van der Woerd



YWCA Metro Vancouver
535 Hornby Street
Vancouver, BC V6C 2E8

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fax 604 684 9171

enquire@ywcavan.org
ywcavan.org



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2014 FINANCIAL HIGHLIGHTS

YWCA Metro Vancouver’s ongoing impact in the community is made possible by our proven financial stability. The YWCA continues to grow its reserves while diversifying its funding to build a strong financial base.

Balance Sheet as of December 31, 2014

ASSETS	
Cash and Cash Equivalents	5,695,667
Short-term Investments	1,177,573
Accounts Receivable	1,345,639
Inventory and Prepaids	284,922
Total Current Assets	8,503,801
Restricted Investments	2,067,469
Long-term Investments	3,514,242
Property and Equipment	23,645,820
Total Assets	37,731,332

LIABILITIES AND FUND BALANCES

Accounts Payable and Accrued Liabilities	1,942,012
Deferred Revenue	1,230,392
Current Portion of Capital Leases Payable	56,734
Current Portion of Mortgages Payable	165,448
Total Current Liabilities	3,394,586

Capital Leases Payable	120,053
Mortgages Payable	4,593,674
Total Liabilities	8,108,313

Fund Balances	29,623,019
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Total Liabilities and Fund Balances	37,731,332
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Fund Balances allocated to:

Unrestricted	597,311
BC Housing Replacement Reserve	724,128
Board Designated Endowment Fund	2,139,000
Board Designated Capital Repair and Replacement Reserve	1,839,636
Donor Designated Endowment Funds	1,343,341
Board Designated Legacy Fund	266,612
Board Designated Employment Program Fund	1,000,000
Capital Fund	21,712,991
Total Fund Balances	29,623,019

Statement of Revenue and Expenses for the year ended December 31, 2014

REVENUE	
Government Contracted Programs	13,155,279
Fund Development	4,739,284
Hotel/Residence	3,615,057
Health + Fitness	2,702,608
Early Learning and Child Care Centres	1,577,666
Other Revenue	772,523
Investment Revenue	657,624
Events	644,369
Total	27,864,410

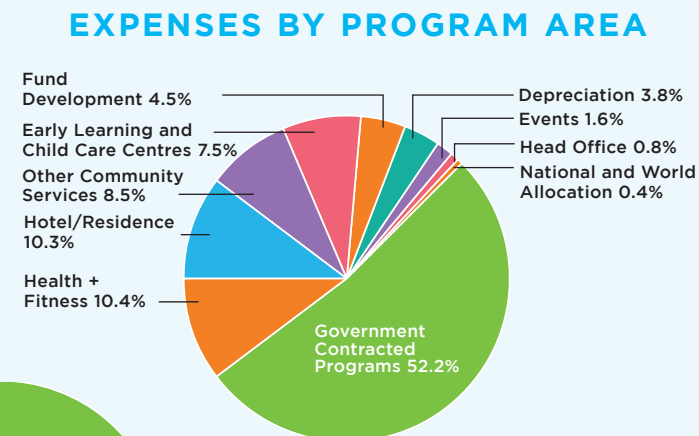
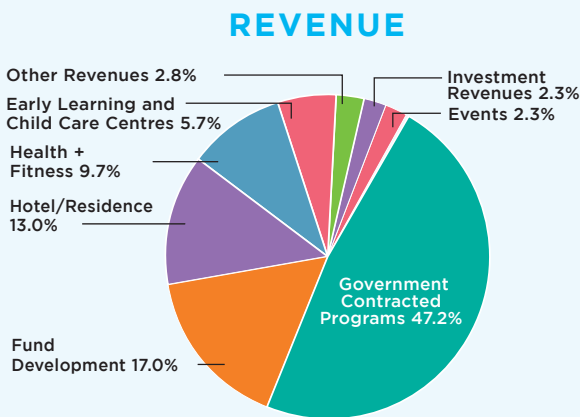
Fund Development revenue includes the following:

Donations	3,973,642
Government Grants	713,642
Gaming	52,000
Total	4,739,284

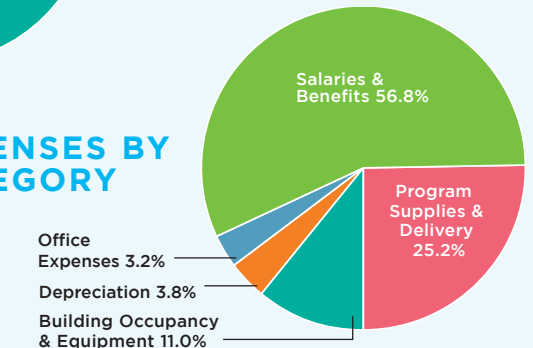
EXPENSES BY PROGRAM AREA*

*Expenses by program area include allocations from head office of common administrative and support costs.

Government Contracted Programs	12,983,212
Health + Fitness	2,565,026
Hotel/Residence	2,570,099
Early Learning and Child Care Centres	1,876,553
Other Community Services	2,123,623
Fund Development	1,125,938
Depreciation	947,821
Events	396,149
Head Office	196,982
National and World Allocation	104,554
Total	24,889,957



EXPENSES BY CATEGORY



A copy of the 2014 audited financial statements is available upon request.

Roxanne Hoffman and Brian Lysens	June Murdoch	Carmen Theriault and John Sibley	Christy McLeod
Kimberley Horrocks and Rahul Khosla	Anne Murray	Jane Thorne	Laurie McLeod
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Tamara Hung	Herma Neyndorff	Van Kam Freightways	JoAn and Michel Maurer
Marietta Hurst	Caroline North	Marg Van Wielingen	Jefferson Mooney and Susan Bolton
Susan Hutchison	Mary O'Callaghan	Vancouver Community College Faculty Association	Helen Morres
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Paul and Theresa Iverson	Terence and Mary O'Neill	Ron Voyer	Sheila Moynihan
Debbie Jay	Herb and Aster Osen	Jennifer Wade	June Murdoch
The Jennings Family	Tina Osen and Claudio Palitti	J. Kristina Walcott	Herma Neyndorff
Sharon Jeroski	Lisa Pankratz and Tom Ferries	Jody Watt and James Ward	Jan Noppe
Marni Johnson	Dale and Joan Parker	Faye Wightman	Pamela Oram
Kathleen Keilty and David Foster	Anne Pearson	Lance Williams	Tracey Osborne
Jeanne Keith-Ferris and Don Ferris	Brian and Theresa Pearson	Jocelyn Willis	Helen Oster
Cory Kent	Jill Pennefather	Donna Wilson	Janet and John Pattinson
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Sheona and Kendra Mitchell-Foster			
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In honour of Aletha Buschman	In memory of Linda Lewyk	Alexia Bloch
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Kandrice Cantwell	Sophie Merasty	Maurice Boucher
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Shelley Crawford	Daniel Nocente	Kari Boyle
In honour of Janene Ferzandi's Wedding Shower	In memory of Louis Rudin	Kate Marion Boyle
Donna Moore	In memory of Christine Ryan	Marion Boyle
Joyce and Thomas McCusker	In memory of Avaneil Tuttle	Dana Brand
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Robert and Shelly Adderley	Judith Horne	Irene Campbell
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Warren Downs	Evelyn Anderson	Denise Clark
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	Amin Bardai	David Cubitt
	Marvin and Cheryl Bartell	Barbara Dale
	Brenda Barton	Hugh Daubeny
	Rolf Baumbusch	Dr. Michael Davidson
	John Baxter	Cheryl Davies

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WITH YOUR HELP, THE YWCA TOUCHED LIVES CLOSE TO 41,000 TIMES THROUGHOUT METRO VANCOUVER.

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VISIONARY (\$50,000+/
3 YEARS)

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BC Ministry of Jobs, Tourism and Skills Training
BC Ministry of Justice
BC Ministry of Social Development and Social Innovation
BMO Financial Group
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Canada British Columbia Labour Market Development Agreement
Cause We Care Foundation
Chan Sisters Foundation
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CHANGING LIVES TOGETHER

STAY AT THE YWCA HOTEL

20,212 guests enjoyed comfortable, affordable accommodation at the YWCA Hotel. Proceeds from their visits help to fund our programs.

For a number of years I have stayed at the YWCA. I love that the staff are always welcoming and helpful, and the fact that it is a community-minded organization.

- 2014 Hotel Guests



OUR COMMUNITY PARTNERS, DONORS AND SOCIAL ENTERPRISE SUPPORTERS IGNITE THE SPARK THAT HELP YWCA PARTICIPANTS BUILD THEIR FUTURES.

CELEBRATE WOMEN OF DISTINCTION

58 exceptional women and two innovative workplaces were honoured at the 31st annual YWCA Women of Distinction Awards, YWCA Metro Vancouver's premier fundraising event.



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JOIN THE YWCA HEALTH + FITNESS CENTRE

18,227 visits helped women and men find their balance at the YWCA Health + Fitness Centre, the co-ed fitness facility and pool in downtown Vancouver. Membership fees help to fund YWCA programs and services.

It's just so uplifting knowing you're a part of doing something impactful and it's recognized.

- Dana, YWCA Health + Fitness Member



VOLUNTEER

723 individuals and 36 corporate groups volunteered more than 21,000 hours during 2014.

Volunteering with the YWCA has provided me a way to give back to the community. It has given me something very special to look forward to on a regular basis!

- Fran, YWCA Crabtree Corner Volunteer Librarian



THROUGH INTEGRATED SERVICES LEADING TO ECONOMIC INDEPENDENCE

The YWCA has been a catalyst for change ever since we opened our doors 117 years ago, to provide housing and services to the women coming to the city in search of education or employment.

635
GIRLS, BOYS
AND TEENS
participated in
youth programs

HEALTHY CHOICES FOR YOUTH

104 Female high-school students and volunteer professional women built lasting friendships through the YWCA High School Mentorship.

47 Female high-school students took part in the Green Choice Career Forum.

35 Youth leaving foster care participated in our new program Strive.

A HEALTHY START FOR CHILDREN

355
CHILDREN
received quality
early learning
and child care

SAFE, AFFORDABLE HOUSING

461 Low-income single women and children made their home in one of seven YWCA housing communities: Semlin Gardens, Fraser Gardens, Munroe House, Crabtree Corner Housing, Como Lake Gardens, Alder Gardens and Arbour House.

“During the program, I developed a trusting relationship with my group and facilitators. The relationships I formed with the women at FOCUS continue to enrich my life.”

Through FOCUS@Work, Diana was able to build on her professional skills and find meaningful employment

NEW OPPORTUNITIES FOR EMPLOYMENT

4,310 Women and men accessed job search assistance through the YWCA's WorkBC Employment Services Centres in Vancouver and the North Shore.

129 Adult jobseekers participated in YWCA Job Options employment programs in Vancouver, the North Shore and Squamish.

83 Women participated in YWCA Connect to Success mentorship program.

81 Women participated in YWCA FOCUS@Work, a new program to help women find meaningful employment.

4,603
WOMEN, MEN
AND YOUTH
accessed
employment
services

32,080
MEALS SERVED
at Crabtree Corner
in the Downtown
Eastside

SUPPORT FOR FAMILIES IN NEED

716 Women and children benefited from the continuum of services at YWCA Crabtree Corner Community Resource Centre, which includes support groups that address parenting issues, violence prevention, fetal alcohol spectrum disorder, infant development and literacy.

550 Single moms and children took part in nine single mothers' support groups, including Baby & Me, a group for pregnant single moms-to-be and single moms with newborns.

386 Women accessed legal education, supports and workshops through the YWCA Legal Educator program.

141 Women and men were trained as facilitators in our Community Action on Elder Abuse program.

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