



2016 ANNUAL REPORT

HELPING TO BUILD  
BRIGHTER FUTURES FOR  
**119 YEARS**





# CHANGING LIVES SINCE 1897

YWCA Metro Vancouver's vision is to achieve women's equality.

Our mission is to touch lives and build better futures for women and their families through advocacy and integrated services that foster economic independence, wellness and equal opportunities.

YWCA Metro Vancouver is a volunteer- and membership-based organization that is part of the global YWCA network.

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## Message from the Chair and CEO

**2016 was a year of steady growth for YWCA Metro Vancouver. We continued to offer quality programs and services to our communities and stepped up efforts to advocate for women and their families.**

With the cost of living remaining a significant concern for residents across Metro Vancouver, the need for safe, affordable housing has never been more acute. We continued to work hard to increase our housing stock for single mothers and their children. The year ended with YWCA Cause We Care House – a 21-unit development in partnership with the City of Vancouver and the Vancouver Public Library – virtually complete and ready to open in early 2017. We also completed our capital campaign and broke ground on YWCA Pacific Spirit Terrace, a 31-unit housing community being developed in partnership with the City of Vancouver and Vancouver Fire and Rescue Services.

We are proud to announce that construction is underway on YWCA Como Lake Mews, a seven-unit townhouse development adjacent to YWCA Como Lake Gardens in

Coquitlam and on YWCA Centrevue, nine units in the City of North Vancouver. These new YWCA housing communities will open in Fall 2017. As well, we continue to work on proposals for additional housing communities in locations throughout Metro Vancouver.

Our organization has a long history of providing culturally-appropriate programming for Indigenous peoples and engaging them in our labour force and as volunteers. The 2015 release of the Truth and Reconciliation Commission's final report has inspired us to develop an organization-wide reconciliation framework – an initiative that will help to shape our organizational strategy and culture in the coming years.

The YWCA Culture Shift project – which aims to shift attitudes and practices that perpetuate sexualization of girls and women and hypermasculinization of boys and men – reached a significant milestone this year with the release of our research report that confirmed the connection between sexualization in media and violence against women. Culture Shift's Advisory Council of 20 community and business leaders has

helped to bring focus and direction to the project through advocacy and community engagement strategies.

Through our extensive employment services, thousands of people were able to find meaningful employment in 2016. We are especially proud of the successes achieved by specialized programs for women, such as YWCA Futures in Focus, FOCUS@Work and Changing Gears – a partnership with WorkBC that prepares women to enter the trucking industry.

As always, we are grateful to our dedicated staff, donors and many volunteers who enable us to provide critical services for people throughout Metro Vancouver and to advocate for policy reforms that address specific causes of poverty and inequality.

Sincerely,

**Debbie Nagle**  
Chair

**Janet Austin**  
CEO



### SUPPORTING FAMILIES

**201 single mothers** and **265 children** took part in nine YWCA Single Mothers' support groups including Baby & Me, a group for pregnant single mothers and single mothers with newborns.



### HEALTHY, ACTIVE LIVING

**32,008 plates of food** were served at Crabtree Corner in the Downtown Eastside.

**13,131 visits** to the YWCA Health + Fitness Centre helped support YWCA programs and services.



### A SUSTAINABLE YWCA

**767 individuals** and **45 corporate groups** volunteered more than 24,180 hours in 2016.

**128 volunteers** participated in YWCA youth education programs.



### STRONG START FOR CHILDREN

**249 children** received quality early learning and child care at YWCA centres.



### SMART CHOICES FOR YOUTH

**238 girls** and **185 boys** participated in YWCA after-school youth education programs in Vancouver, Richmond and Surrey.



### LASTING CONNECTIONS

**73 girls** and **73 professional women** took part in the YWCA High School Mentorship program.

“ I have had a bit of trouble making friends and this has made me come out of my shell more.”

– YWCA Welcome to My Life participant



### OPPORTUNITIES AND EMPLOYMENT

**4,631 women and men** accessed job search assistance through the YWCA's WorkBC Employment Services Centres in Vancouver and the North Shore. These job seekers include:

- **900 people**, who attended the 2016 WorkBC Job Fair.
- **106 women**, who took part in the FOCUS@Work program.
- **36 youth**, who participated in Strive – a 12-week program for youth who are transitioning out of foster care.





# YEAR IN REVIEW

In 2016, donors like you helped change the lives of **45,427** YWCA clients and program participants.

Together, we were able to provide **45** programs and services offered in **58** locations throughout Metro Vancouver.



## SAFE, AFFORDABLE HOUSING

**449 low-income single mothers and children** made their home in one of seven YWCA housing communities: Semlin Gardens, Fraser Gardens, Munroe House, Crabtree Corner Housing, Como Lake Gardens, Alder Gardens and Arbour House.



## CONVENIENT ACCOMMODATION

**19,192 guests** enjoyed comfortable, affordable stays at the YWCA Hotel/Residence. Proceeds from their visits help fund our programs.

**52% of room nights** at the YWCA Hotel/Residence were subsidized for those needing emergency or temporary accommodations.



## FREEDOM FROM VIOLENCE

**370 clients** accessed the Legal Educator's services to help navigate the legal system and keep their families healthy and safe.

“ I am no longer in an abusive relationship, I no longer have issues with substances and I have my own apartment ... [the] YWCA has helped me to get where I am today, and enabled me to have the confidence and resources to move forward. ”

– YWCA Crabtree Corner Housing resident



# 2016 FINANCIAL HIGHLIGHTS

YWCA Metro Vancouver's ongoing impact in the community is made possible by our donors and proven financial stability. We continue to grow our reserves while diversifying our funding to maintain a strong financial base.

## Balance Sheet as at December 31, 2016

### ASSETS

|                             |                   |
|-----------------------------|-------------------|
| Cash and Cash Equivalents   | 6,858,726         |
| Short-term Investments      | 955,519           |
| Accounts Receivable         | 1,747,626         |
| Inventory and Prepaids      | 257,112           |
| <b>Total Current Assets</b> | <b>9,818,983</b>  |
| Restricted Investments      | 2,267,357         |
| Long-term Investments       | 4,207,836         |
| Property and Equipment      | 30,732,589        |
| <b>Total Assets</b>         | <b>47,026,765</b> |

### LIABILITIES AND FUND BALANCES

|  |                   |
|--|-------------------|
| Accounts Payable and Accrued Liabilities   | 3,864,821         |
| Deferred Revenue                           | 1,317,818         |
| Current Portion of Capital Leases Payable  | 32,208            |
| Current Portion of Mortgages Payable       | 194,469           |
| <b>Total Current Liabilities</b>           | <b>5,409,316</b>  |
| Capital Leases Payable                     | 38,557            |
| Mortgages Payable                          | 5,141,515         |
| <b>Total Liabilities</b>                   | <b>10,589,388</b> |
| Fund Balances                              | 36,437,377        |
| <b>Total Liabilities and Fund Balances</b> | <b>47,026,765</b> |

Fund Balances allocated to:

|   |                   |
|---|-------------------|
| Unrestricted  | 805,346           |
| BC Housing Replacement Reserve                          | 882,496           |
| Board Designated Endowment Fund                         | 2,139,000         |
| Board Designated Capital Repair and Replacement Reserve | 2,616,372         |
| Board Designated Legacy Fund                            | 535,270           |
| Board Designated Employment Program Fund                | 2,000,000         |
| Capital Fund  | 26,028,532        |
| Donor Designated Endowment Fund                         | 1,430,361         |
| <b>Total Fund Balances</b>                              | <b>36,437,377</b> |

## Statement of Revenue and Expenses for the year ended December 31, 2016

### REVENUE (Operating and Capital)

|                                       |                   |
|---------------------------------------|-------------------|
| Government Contracted Programs        | 13,473,677        |
| Fund Development                      | 5,850,070         |
| Hotel/Residence                       | 4,098,624         |
| Health + Fitness                      | 2,602,488         |
| Early Learning and Child Care Centres | 1,717,963         |
| Other Revenues                        | 862,759           |
| Events                                | 574,199           |
| Investment Revenue                    | 457,107           |
| <b>Total</b>                          | <b>29,636,887</b> |

Fund Development revenue includes the following:

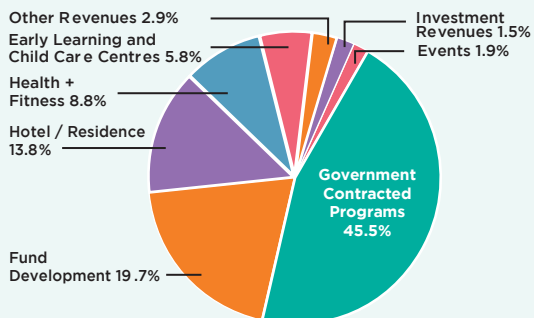
|                   |                  |
|-------------------|------------------|
| Donations         | 5,126,073        |
| Government Grants | 671,997          |
| Gaming            | 52,000           |
| <b>Total</b>      | <b>5,850,070</b> |

### EXPENSES BY PROGRAM AREA\*

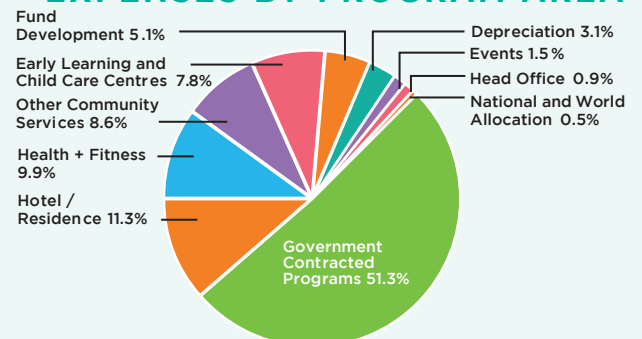
\*Expenses by program area include allocations from head office of common administrative and support costs.

|                                       |                   |
|---------------------------------------|-------------------|
| Government Contracted Programs        | 13,375,571        |
| Hotel/Residence                       | 2,944,473         |
| Health + Fitness                      | 2,579,088         |
| Other Community Services              | 2,240,352         |
| Early Learning and Child Care Centres | 2,043,095         |
| Fund Development                      | 1,321,314         |
| Depreciation                          | 816,549           |
| Events                                | 387,389           |
| Head Office                           | 228,475           |
| National and World Allocation         | 125,572           |
| <b>Total</b>                          | <b>26,061,878</b> |

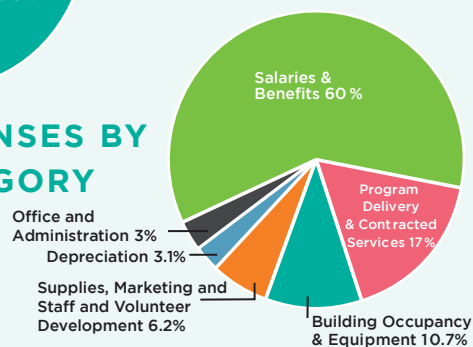
### REVENUE



### EXPENSES BY PROGRAM AREA



### EXPENSES BY CATEGORY



# GIVE HOPE BY SUPPORTING YWCA METRO VANCOUVER



## **Donate**

Financial, bequest or in-kind gifts ensure that we can continue to help low-income single mothers and their families.



## **Join**

Get fit and do good by joining the YWCA Health+Fitness Centre. Your membership supports our programs and services.



## **Stay**

Book a room at the YWCA Hotel/Residence. It's conveniently located and affordable, plus all proceeds help fund our programs.



## **Volunteer**

Give back with your time by mentoring, lending your skills and more. Our website is full of opportunities for individuals and groups.



## **Share**

Get informed on advocacy issues by joining our mailing list, following us on social media and sharing our work with your network.



# THANK YOU

WITH YOUR HELP, THE YWCA TOUCHED THE LIVES OF  
MORE THAN 45,000 CLIENTS THROUGHOUT METRO  
VANCOUVER

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(\$50,000+/3 YEARS)**

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We have done our best to include everyone who made a contribution of \$100 or more between January 1 and December 31, 2016. We apologize for any errors or omissions.

Please contact us at 604 895 5763 if we have made an error in your acknowledgement.



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