



2017 ANNUAL REPORT

**HELPING TO BUILD
BRIGHTER FUTURES FOR
120 YEARS**



CHANGING LIVES SINCE 1897

YWCA Metro Vancouver's vision is to achieve women's equality.

Our mission is to touch lives and build better futures for women and their families through advocacy and integrated services that foster economic independence, wellness and equal opportunities.

YWCA Metro Vancouver is a volunteer- and membership-based organization that is part of the global YWCA network.

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Message from the Chair and Interim CEO



YWCA Metro Vancouver achieved considerable growth and diversification throughout 2017. We continued to support our communities with innovative programs and services while advocating for systemic change to help realize our vision of achieving women's equality.

With help from our generous supporters, the YWCA achieved many milestones this year, including opening the doors of a number of new housing communities.

YWCA Cause We Care House – built in partnership with the City of Vancouver and the Vancouver Public Library – is now home to 21 single mother-led families. YWCA Como Lake Mews, a seven-unit townhouse development adjacent to YWCA Como Lake Gardens in Coquitlam, opened in Fall 2017, as did YWCA Cheshá7min-awtxw – which features nine units in the City of North Vancouver. We give thanks to the Squamish Nation for helping us name Cheshá7min-awtxw (the mothering room). This name recognizes the Coast Salish peoples and their traditional, unceded territories.

In Winter 2018 we look forward to opening the doors of YWCA Pacific Spirit Terrace – a 31-unit housing community developed in partnership with the City of Vancouver and Vancouver Fire and Rescue Services. The YWCA has also partnered with Chard Development Ltd. to build 14 units of affordable housing in the City

of North Vancouver, with completion expected in Summer 2020.

We were honoured to receive the BC Non-Profit Housing Association's 2017 Housing Provider of the Year award. This award recognizes the YWCA as an innovative non-profit housing provider that continually adapts to the dynamic needs of Metro Vancouver's communities.

Universal early learning and child care continued to be an advocacy priority for the YWCA in 2017. We launched our Child Care Now Campaign in the spring, which called on the provincial and federal governments to work together to find a solution to BC's child care crisis. Second to housing, child care is the highest monthly expense for families with young children. Our campaign raised awareness on the benefits of a universal system, which will advance women's equality and offer a major economic opportunity for BC.

Our employment services continue to provide training and job opportunities for thousands of people across Metro Vancouver. We are particularly proud of our specialized programs for women, newcomers and survivors of violence. We launched YWCA Pathways to Leadership in early 2017, a free, seven-month program for immigrant single mothers that offers information on employment, education and training resources, as well as five months of flexible mentorship and a guided project on civic engagement.

The Commission on Accreditation of Rehabilitation Facilities awarded the YWCA's WorkBC Employment Services Centres the highest level of accreditation that can be given to an organization. By achieving this accreditation, the YWCA demonstrates that it meets international standards for client-centered services and addresses the unique needs of each person we serve.

The YWCA Beatty Hotel / Residence and the YWCA Health + Fitness Centre continue to fund vital YWCA programs, support the financial stability of our organization, diversify our funding streams and position the YWCA as an important contributor to the local economy.

This annual report highlights the many ways we collaborate with our donors, partners and other stakeholders across Metro Vancouver to provide vital programs and services for single mothers and their families. Whether we are building safe, affordable housing or advocating for a system of inclusive and affordable child care, the YWCA is investing in women and children and helping to change our communities for the better.

Sincerely,

Geri Prior
Chair

Michelle Sing
Interim CEO

“I remember my child having a beautiful Christmas last year despite coming out of a very difficult situation and going through lots of transition. I remember Munroe House staff coming to the hospital even though I was no longer a resident there and visiting me after my emergency c-section with my second child. I remember that a year later, my child is still receiving art therapy support from Munroe House staff. And every day that I wake up and see the beautiful life my family now has, I can’t believe how blessed we are. But I know it was Munroe House that took me from fear and uncertainty to safety and beauty, thank you!”

– Former resident of YWCA Munroe House



STRONG START FOR CHILDREN

237 children received quality early learning and child care at YWCA centres.



SMART CHOICES FOR YOUTH

274 girls and **174 boys** participated in YWCA after-school youth education programs in Vancouver, Richmond and Surrey.



LASTING CONNECTIONS

110 girls and **109 professional women** took part in the YWCA High School Mentorship program.

YEAR IN REVIEW

In 2017, donors like you helped change the lives of **47,507** YWCA clients and program participants.

With your support, we provided **58** programs and services offered in **54** locations throughout Metro Vancouver.



SAFE, AFFORDABLE HOUSING

567 low-income single mothers and children made their home in one of 10 YWCA housing communities: Cheshá7min-aw txw, Cause We Care House, Semlin Gardens, Fraser Gardens, Munroe House, Crabtree Corner Housing, Como Lake Gardens, Como Lake Mews, Alder Gardens and Arbour House.



CONVENIENT ACCOMMODATION

27,870 guests enjoyed comfortable, affordable stays at the YWCA Beatty Hotel/Residence. Proceeds from their visits help fund our programs.

45% of room nights at the YWCA Beatty Hotel/Residence were subsidized for those needing emergency or temporary accommodations.



FREEDOM FROM VIOLENCE

168 clients accessed the Legal Educator's services to help navigate the legal system and keep their families healthy and safe.



SUPPORTING FAMILIES

207 single mothers and **277 children** took part in 13 YWCA Single Mothers' support groups, including Baby & Me, a group for pregnant single mothers to be and single mothers with newborns.



HEALTHY, ACTIVE LIVING

23,718 plates of food were served at YWCA Crabtree Corner in the Downtown Eastside.

11,977 visits to the YWCA Health + Fitness Centre helped support YWCA programs and services.



A SUSTAINABLE YWCA

751 individuals and **45 corporate groups** volunteered more than **25,213 hours** in 2017.

123 volunteers participated in YWCA youth education programs.



OPPORTUNITIES AND EMPLOYMENT

2,742 people accessed job search assistance through the YWCA's WorkBC Employment

Services Centres in Vancouver and on the North Shore. These job seekers include:

- **2,012 people**, who attended the 2017 WorkBC Job Fair.
- **124 women**, who took part in the FOCUS@Work program.
- **47 youth**, who participated in Strive – a 12-week program for youth who are transitioning out of foster care.



2017 FINANCIAL HIGHLIGHTS

YWCA Metro Vancouver's ongoing impact in the community is made possible by our donors and proven financial stability. We continue to grow our reserves while diversifying our funding to maintain a strong financial base.

Balance Sheet as at December 31, 2017

ASSETS

Cash and Cash Equivalents	6,172,611
Short-term Investments	1,045,421
Accounts Receivable	1,497,126
Inventory and Prepaids	260,183
Total Current Assets	8,975,341
Restricted Investments	2,431,884
Long-term Investments	4,487,310
Property and Equipment	34,124,638
Total Assets	50,019,173

LIABILITIES AND FUND BALANCES

Accounts Payable and Accrued Liabilities	2,496,729
Deferred Revenue	1,322,485
Current Portion of Capital Leases Payable	33,844
Current Portion of Mortgages Payable	200,725
Total Current Liabilities	4,053,783

Mortgages Payable	4,940,761
Total Liabilities	8,994,544

Fund Balances	41,024,629
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Total Liabilities and Fund Balances	50,019,173
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Fund Balances allocated to:

Unrestricted	803,126
BC Housing Replacement Reserves	980,751
Board Designated Endowment Fund	2,139,000
Board Designated Capital Repair and Replacement Reserve	2,809,905
Board Designated Legacy Fund	502,114
Board Designated Employment Program Fund	2,400,000
Capital Fund	29,938,599
Donor Designated Endowment Funds	1,451,134
Total Fund Balances	41,024,629

Statement of Revenue and Expenses

for the year ended December 31, 2017

REVENUE (Operating and Capital)

Government Contracted Programs	13,476,961
Fund Development	7,887,787
Hotel/Residence	4,475,262
Health + Fitness	2,737,767
Early Learning and Child Care Centres	1,792,315
Other Revenues	928,798
Events	665,213
Investment Revenue	624,646
Total	32,588,749

Fund Development revenue includes the following:

Donations	5,863,926
Government Grants	1,971,861
Gaming	52,000
Total	7,887,787

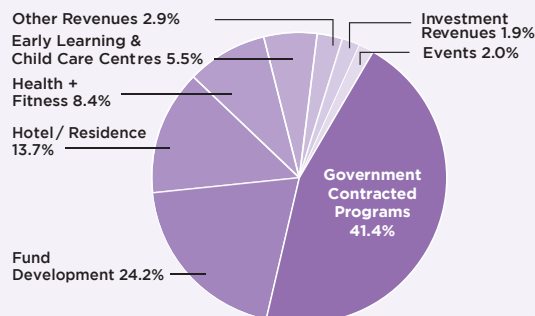
EXPENSES BY PROGRAM AREA*

*Expenses by program area include allocations from head office of common administrative and support costs.

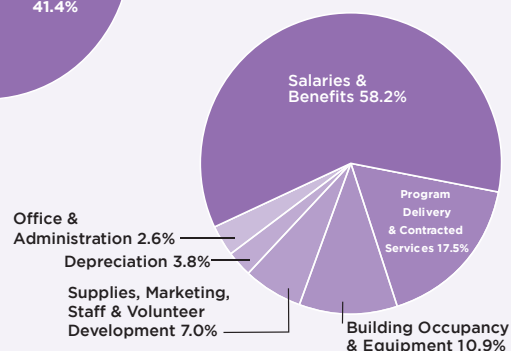
Government Contracted Programs	14,218,444
Hotel/Residence	3,277,382
Health + Fitness	2,654,796
Other Community Services	2,324,494
Early Learning and Child Care Centres	2,218,324
Fund Development	1,407,201
Depreciation	1,060,863
Events	414,521
Head Office	301,209
National and World Allocation	124,263
Total	28,001,497

The excess of revenues over expenses is a result of bequests, a multi-year provincial contract, funds designated for capital projects and operational surpluses.

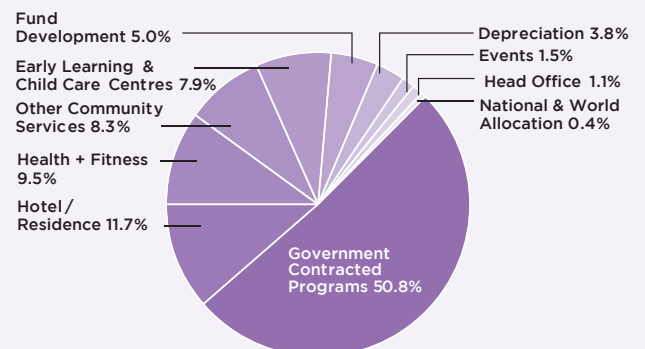
REVENUES



EXPENSES BY CATEGORY



EXPENSES BY PROGRAM AREA



The 2017 audited financial statements is available on our website.

GIVE HOPE BY SUPPORTING YWCA METRO VANCOUVER



Donate

Financial, bequest or in-kind gifts ensure that we can continue to help low-income single mothers and their families.



Join

Get fit and do good by joining the YWCA Health+Fitness Centre. Your membership supports our programs and services.



Stay

Book a room at the YWCA Beatty Hotel/Residence. It's conveniently located and affordable, plus all proceeds help fund our programs.



Volunteer

Give back with your time by mentoring, lending your skills and more. Our website features opportunities for individuals and groups.



Share

Get informed on advocacy issues by joining our mailing list, following us on social media and sharing our work with your network.

THANK YOU

WITH YOUR HELP, THE YWCA TOUCHED THE LIVES OF
47,507 CLIENTS THROUGHOUT METRO VANCOUVER

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**VISIONARY
(\$50,000+/3 YEARS)**

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