





# VISION

To achieve women's equality.

# MISSION

To touch lives and build better futures for women and their families through advocacy and integrated services that foster economic independence, wellness and equal opportunities.



YWCA Metro Vancouver is a volunteer- and membership-based organization that is part of the global YWCA network.

## 2019 / 2020 BOARD OF DIRECTORS

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*\*until January 2020*  
*\*\*from January 2020*



# MESSAGE FROM THE CHAIR AND CEO

**Thanks to the generous support of our donors and partners, 2019 was another successful year for YWCA Metro Vancouver.**

We continue to make significant strides in our work, pursuing our goals of advancing gender equality and ensuring women and families have access to the supports they need to thrive.

During the first part of 2019, we engaged our board and staff in the strategic planning process. In October, we launched a new three-year road map that builds on the progress of our current work and maintains the overarching themes that guide our organization every day: safety and wellness; opportunities for families; and hope for the future.

We know that making progress in our mission means taking bold, decisive action. The YWCA's strong voice and trusted leadership in the community energizes us to focus on four key priorities. These include engaging in advocacy to achieve systemic change; working as allies alongside Indigenous leaders and Indigenous women and girls in their pursuit of substantive equality; uplifting the emerging understanding of gender identity and shifting our organizational practices in response; and seeking opportunities to build new housing for single mother-led families. Each of our decisions as an organization will be measured against the progress we can make in these areas.

Affordable housing plays a critical role in a single mother's path to personal and economic

independence. In December we opened the doors to YWCA Pacific Spirit Terrace, a 31-unit housing community developed in partnership with the City of Vancouver and Vancouver Fire and Rescue Services. We also made progress on two developments: YWCA St. Georges, 14 units of long-term housing in the City of North Vancouver being built in partnership with Chard Development Ltd., and the YWCA Arbutus Project, a 125-unit housing community that will be operated in partnership with Tikva Housing Society and the Association of Neighbourhood Houses of BC. Of these units, 32 will be operated by the YWCA. We expect construction to be completed in late 2020 and early 2021 respectively.

In 2019 we launched several programs that focus on the training and employment needs of women. In addition to programs in trucking and tourism, we launched new programs for minority, newcomer and refugee women in tech and the non-profit sector and expanded our services for survivors of violence. We also partnered with the Social Research and Demonstration Corporation to examine how employment supports impact the success of refugee and highly skilled immigrant women. WorkBC granted us a new five-year contract and partnered with us to expand services to the Tri-Cities and operate three additional WorkBC Centres.

The YWCA's financial health

and resiliency is in part thanks to investments in our social enterprises. This includes the ongoing expansion of the YWCA Hotel, which will add 65 new rooms, and leasing a new facility to launch the YWCA Health + Raquet Club.

Early in 2020, the world was suddenly and deeply altered by a global pandemic. COVID-19 changed YWCA operations and service delivery almost overnight and impacted these social enterprises that normally provide stable, reliable income to support our programs and service. Staff throughout the organization showed incredible adaptability and flexibility, and our prudent financial management ensures that we will continue our work.

What the pandemic has shown us is that the issues for which we advocate have never been more important and the need for our programs and services never greater. The YWCA has weathered challenging storms before, and we move forward with our mission and values firmly in place. We will adapt as we need, while continuing to support mothers and children as we always have done.

Sincerely,



*Lisa Coltart*

**Lisa Coltart**  
Board Chair



*Deb Bryant*

**Deb Bryant**  
CEO







# 2019 YEAR IN REVIEW

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In 2019, donors like **you**  
helped change the lives of  
**48,572** clients  
and program participants.

With **your support**,  
we provided  
**66 programs** and **services**  
offered in **75 locations**  
throughout Metro Vancouver.



# ADVOCACY



We launched **4 digital advocacy campaigns** on **gender equality** and **gender-based violence** that reached **146,949** people online.

We held events on **youth civic engagement**, the **care gap** and the importance of applying a **gendered and intersectional lens to government policy**.



We advocated for **gender equality** as part of the **pan-Canadian Women Deliver mobilization**.

We were profiled in the media **116** times, including **57 major media stories**.



## Panelists



**Jennifer Berdahl**  
Professor, Department of  
Sociology at UBC



**Bianca Bujan**  
Parenting Columnist, Travel Writer,  
Editor, Marketing Consultant



**Ellen Woodsworth**  
Founder and Co-Chairperson,  
Women Transforming Cities



**Glenn Ewald**  
Director of Communications,  
Vancouver Foundation

## Moderator



**Deb Bryant**  
CEO, YWCA  
Metro Vancouver

[www.sli.do](http://www.sli.do)  
event code: #E870

@ywcavan  
#TheCareGap





## TRUTH AND RECONCILIATION

We continued our work to support a **culture of reconciliation** across the YWCA, including training staff on the history and legacies of colonialism and how to be an ally.

We created a **system to track our commitments and measure progress** across programs, services and departments.

We published **7 blogs** and **52 social media posts** on **truth and reconciliation** and launched a campaign that engaged community leaders to share meaningful action to address missing and murdered Indigenous women and girls.



## STRONG START FOR CHILDREN

**211 children** received quality **early learning and child care** at YWCA centres.

**34 parents and children** under six years old participated in the **Nobody's Perfect Parenting Program** at YWCA Crabtree Corner. Parents supported each other to learn new skills and gain tools to positively care for their children.

Families living in the Downtown Eastside enjoyed **50 fun activities and meals** together through the **Saturday Family Activity Program** at YWCA Crabtree Corner. They visited places like the Vancouver Aquarium, Science World and celebrated each other's birthdays and life events.

## SMART CHOICES FOR YOUTH

**412 Grade 7 students** participated in YWCA after-school **Youth Education** programs in Vancouver, Richmond and Surrey.

**121 Grade 11 and 12 girls** were matched with 121 professional women to gain leadership skills and explore career options through the **YWCA High School Mentorship** program.

**23 self-identified Indigenous girls** gained leadership skills, guidance and support from **9 Indigenous mentors** through the **YWCA Circle of Sisters** mentorship program.







## A SUSTAINABLE YWCA

**814 individuals** and **42 corporate groups** volunteered more than **25,796 hours** in YWCA programs in 2019.

**1,600 pounds of produce** was harvested from our **Rooftop Garden**. The fresh fruits and vegetables were used to prepare nutritious meals for single moms and kids at YWCA Crabtree Corner and our child care centres.

**15,868 visits** to the **YWCA Health + Fitness Centre** helped support YWCA programs and services.

**23,819 guests** enjoyed comfortable, affordable stays at the **YWCA Hotel/Residence**. Proceeds from their visits help fund our programs.





## 2019 HIGHLIGHTS

**31 single mother-led families** made their homes at **YWCA Pacific Spirit Terrace**, our newest housing community.

We launched **6 new specialized employment programs** to support minority, newcomer and refugee women, survivors of violence and people 55+ seeking jobs.

We celebrated the **40th anniversary of YWCA Munroe House**, Canada's first second-stage transition house.







# SUPPORTING FAMILIES

**611 single mothers and children** made their home in one of **12 YWCA housing communities**.

**24,662 plates of food** were served at **YWCA Crabtree Corner** in the Downtown Eastside.

**272 single mothers and 349 children** took part in **16 YWCA Single Mothers' Support Groups**, including a support group for single mothers of children on the Autism Spectrum.

**16 immigrant and refugee single mothers** participated in the **YWCA Pathways to Leadership** program.

**215** clients accessed our **Staff Lawyer's** services, including workshops, legal information, referrals and full legal representation in family law.



*"I believe that everyone has to create a life they want but sometimes it's hard to get out of tough situations without any help. Many women like me would be forced to go back to abusive and unsafe environments if they didn't have a support system. YWCA Metro Vancouver is truly changing lives of women and children in our community. "*

- Former YWCA Munroe House resident





# OPPORTUNITIES AND EMPLOYMENT

**3,464 people** accessed job search assistance through the **YWCA's WorkBC Centres**.

**114 professional women** received career guidance through the **YWCA FOCUS@Work** program.

**67 young women** gained training and hands-on work experience with the **YWCA Tourism Essentials** program.

**59 youth** participated in **YWCA Strive** – a holistic employment and life-skills program for youth who are transitioning out of foster care.

**39 women who have experienced violence or abuse** received career and training guidance through the **YWCA Survive to Thrive** employment program.

**27 newcomer women with experience in tech** gained job search skills and made connections with industry professionals through **YWCA Tech Connect**.

**27 job seekers 55+ years old** upgraded their job search strategies and skills through **YWCA Job Futures 55+**.



**17 newcomer women** learned about the Canadian labour market and received employment guidance through **YWCA Elevate Skills**.

**16 women** participated in the **YWCA Changing Gears** program and received their Class 1 Truck Driving license.

**12 refugee women** gained job search skills and work experience through **YWCA Aspire**.

**9 participants** attended the **YWCA Roadworks Asphalt Paving Program**.



# 2019 FINANCIAL HIGHLIGHTS

YWCA Metro Vancouver's ongoing impact in the community is made possible by our donors and responsible financial management. In 2019 we continued to grow our reserves while diversifying our funding to maintain a strong financial base.

## Balance Sheet

as of December 31, 2019

### ASSETS

Cash and Cash Equivalents	12,177,816
Short-term Investments	639,487
Accounts Receivable	2,572,915
Inventory and Prepaids	393,953
<b>Total Current Assets</b>	<b>15,784,171</b>
Restricted Investments	3,045,848
Long-term Investments	4,774,612
Property and Equipment	45,484,376
<b>Total Assets</b>	<b>69,089,007</b>

### LIABILITIES AND FUND BALANCES

Accounts Payable and Accrued Liabilities	5,290,333
Deferred Revenue	2,401,083
Current Portion of Capital Lease Payable	9,880
Current Portion of Mortgage Payable	778,501
<b>Total Current Liabilities</b>	<b>8,479,797</b>
Capital Lease Payable	24,614
Mortgage Payable	3,955,312
Deferred Revenue	2,227,004
<b>Total Liabilities</b>	<b>14,686,727</b>
Fund Balances	54,402,280
<b>Total Liabilities and Fund Balances</b>	<b>69,089,007</b>

### Fund Balances allocated to:

Unrestricted	647,209
BC Housing Replacement Reserve	1,176,972
Board Designated Endowment Fund	2,205,686
Board Designated Capital Repair & Replacement Fund	4,133,469
Board Designated Legacy Fund	568,801
Board Designated Sustainability Fund	344,328
Board Designated Employment Program Fund	2,680,174
Board Designated COVID-19 Fund	2,450,000
Capital Fund	38,326,766
Donor Designated Endowment Funds	1,868,875
<b>Total Fund Balances</b>	<b>54,402,280</b>

## Statement of Revenue and Expenses

for the year ended December 31, 2019

### REVENUE (Operating and Capital)

Government Contracted Programs	24,702,647
Fund Development	5,649,855
Hotel/Residence	4,538,761
Health + Fitness	3,111,213
Early Learning and Child Care Centres	2,319,091
Investment Revenues	1,286,507
Other Revenues	1,293,780
Women of Distinction Awards Event	568,639
<b>Total</b>	<b>43,470,493</b>

### Fund Development revenue includes the following:

Donations	4,847,669
Government Grants	507,186
Gaming	295,000
<b>Total</b>	<b>5,649,855</b>

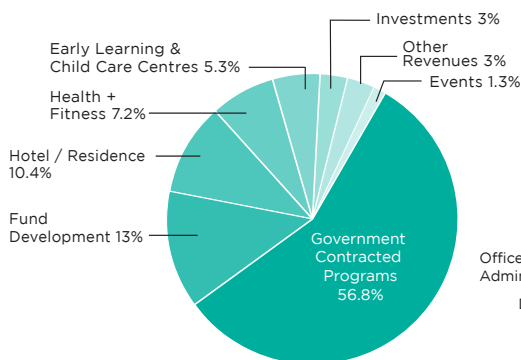
### EXPENSES BY PROGRAM AREA\*

\*Expenses by program area include allocations from head office of common administrative and support costs.

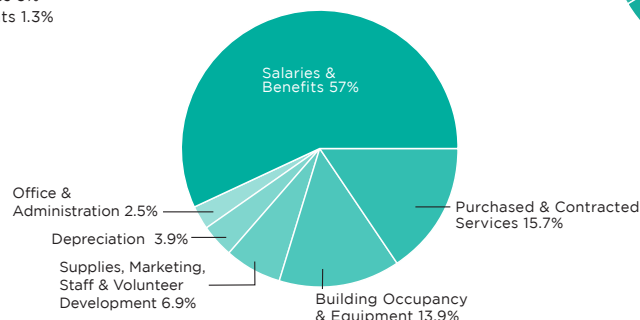
Government Contracted Programs	18,440,967
Hotel/Residence	3,487,829
Health + Fitness	3,034,315
Other Community Services	2,734,246
Early Learning and Child Care Centres	2,623,821
Fund Development	1,625,755
Depreciation	1,340,872
Women of Distinction Awards Event	429,200
Head Office	330,760
National and World Allocation	127,153
<b>Total</b>	<b>34,174,918</b>

The excess of revenues over expenses is a result of bequests, a multi-year provincial contract, funds designated for capital projects and operational surpluses.

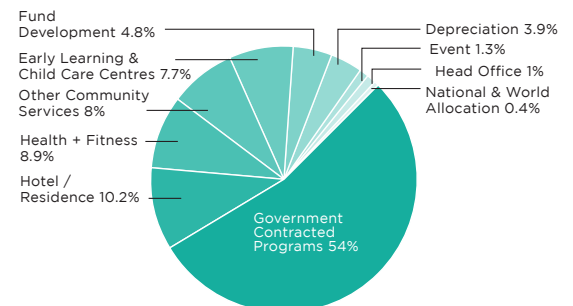
## REVENUES



## EXPENSES BY CATEGORY



## EXPENSES BY PROGRAM AREA





# THANK YOU!

With your help, in 2019 the YWCA touched the lives of **48,572** clients and program participants throughout Metro Vancouver.



**NEXT  
125**

## Working Together for a Brighter Future

In 2022, YWCA Metro Vancouver will celebrate our 125th Anniversary. As Metro Vancouver grows and evolves, so does its needs. The YWCA is committed to growing with the community. Together we will raise \$12.5M through commitments of \$25,000 or more (options to host an event, make a group donation, leave a gift in your will and pledges are available). We are honoured to highlight the generosity of these dedicated individuals. \*Campaign gifts received from August 2017 - May 2020. We sincerely regret any errors or omissions. To join the Next 125 Campaign, please contact Brenda Ulmer at [bulmer@ywcavan.org](mailto:bulmer@ywcavan.org) or 604 895 5764.

### The Next 125 Donors and Ambassadors

**\$2,500,000+**

Anonymous Donor

**\$1,000,000 - \$2,499,000**

Summer Split Foundation, held at Vancouver Foundation

**\$500,000 - \$999,999**

Suzanne Bolton and Jefferson Mooney

Pacific Spirit Foundation

Anonymous Donor

**\$250,000 - \$499,999**

Cindy and Ryan Beedie

Mary C. Jordan Family

Valley Properties Ltd & Rockcliffe Estates Ltd.

Anonymous Donor

**\$150,000 - \$249,999**

Kitty Heller Memorial Fund, held at Vancouver Foundation

North Family Foundation

3 Anonymous Donors

**\$100,000 - \$149,999**

Armstrong Family Foundation

Diamond Foundation

Joan McEwen and Irwin Nathanson

Shewan Foundation

Anonymous Donor

**\$50,000 - \$99,999**

Diane Forsythe-Abbott Luncheon

Dilawri Group of Companies

John Fluevog Shoes

The Grayross Foundation, held at Vancouver Foundation

Jeri Krogseth and Krogseth Family Foundation

Sylvia Ommannney

The Somerset Foundation

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Foundation

Windsor Plywood Foundation, held at Vancouver Foundation

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**\$25,000 - \$49,999**

Paul Balfour and Cynthia Miles

Anne Dobbie and Dennis Ewasjuk

Lauren Gehlen and Jamie Houssian

Peggy Ho Yuen

In memory of Dr. Bik May Wai Lam

David & Dorothy Lam Foundation

Mann-Condon Fund

Joan C. McCarter Foundation, through the Victoria Foundation

Dr. Katharine E. Mirhady

Dr. Kim van der Woerd and Ron Roesch

Seedlings Foundation

A Tribute to Grace Tee

Bruce and Lis Welch

Whittall Family Fund, held at Vancouver Foundation

**THE NEXT 125 AMBASSADORS**

Diane Forsythe-Abbott

Lauren Gehlen

Ann Mortifee

Dr. Kim van der Woerd

Lis Welch

Cynn timer Woodward

## Donors who made a contribution of \$100 or more in 2019:

### YWCA Leadership Circle

**VISIONARY (\$50,000+/3 YEARS)**

Armstrong Family Foundation

BC Ministry of Advanced Education, Skills & Training

BC Ministry of Children and Family Development

BC Ministry of Public Safety & Solicitor General

BC Ministry of Social Innovation and Poverty Reduction

Beedie

Suzanne Bolton and Jefferson Mooney

Cause We Care Foundation

Conconi Family Foundation

City of Coquitlam

City of North Vancouver

City of Vancouver

Department of Women and Gender Equality

Diamond Foundation

Dilawri Group of Companies

Anne Dobbie and Dennis Ewasjuk

Employment and Social Development Canada

Employment, Workforce Development and Disability Inclusion

John Fluevog Shoes

FreshPoint

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Mary C. Jordan Family

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In memory of Dr. Bik May Wai Lam

Joan McEwen and Irwin Nathanson

Reay & Lynda Mackay Foundation

Mirhady Family Fund, held at Vancouver Foundation

North Family Foundation

Sylvia Ommannney

Pacific Spirit Foundation

Provincial Health Services Authority

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RBC Foundation

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Social Research and Demonstration Corporation

Streethome Foundation

Summer Split Foundation, held at Vancouver Foundation

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The Pender Fund, held at Vancouver Foundation

The Province of British Columbia - BC Housing

Sherry Trysenaar

United Way of the Lower Mainland

The Somerset Foundation

The Stollery Charitable Foundation

Valley Properties Ltd & Rockcliffe Estates Ltd.

Vancity

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Bruce and Lis Welch

Windsor Plywood Foundation, held at Vancouver Foundation

Dr. Ann Worth Charitable Foundation

9 Anonymous Donors

**CATALYST (\$15,000-\$49,999/3 YEARS)**

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Whittall Family Fund, held

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The Wolrige Foundation

4 Anonymous Donors

**YWCA Inner Circle (\$2,500-\$14,999)**

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BC Nurses' Union

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<b>GOLD CIRCLE (\$1,700-\$2,499)</b>	Marisco Holdings Ltd	Frank Anfield	Frank Anfield	Melanie Hardy	Terra Park	<b>YWCA Legacy Circle</b>
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Union of BC Performers	David Spivak and Radha Curpen	Cassie Doyle	Cassie Doyle	Betty-Ann and Keith MacInnes	Marie Thom	Marie Thom
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[ywcavan.org/fitness](http://ywcavan.org/fitness)

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Book a room at the YWCA Hotel on Beatty. It is conveniently located and affordable, plus all proceeds help fund our programs.

[ywcavan.org/hotel](http://ywcavan.org/hotel)

## VOLUNTEER

Give back by mentoring, lending your skills and more. Our website features opportunities for individuals and groups.

[ywcavan.org/volunteer](http://ywcavan.org/volunteer)

## SHARE

Get informed on advocacy issues by joining our mailing list, following us on social media and sharing our work with your network.



**We have done our best to include everyone who made a contribution of \$100 or more between January 1 and December 31, 2019. We apologize for any errors or omissions.**

Please contact us at 604 895 5850 if we have made an error in your acknowledgement.



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