2022 ANNUAL REPORT
ABOUT YWCA METRO VANCOUVER

YWCA Metro Vancouver is a registered charity, gender equity advocate and community service provider. We deliver affordable housing, early learning and child care, training and employment services, and a range of holistic programs that help support individual, collective and economic wellbeing.

OUR VISION

We boldly envision a just and equitable world for women, families and allies.

OUR MISSION

We advance gender equity alongside women, families, Two-Spirit and gender diverse people through advocacy and integrated services that help support personal, collective and economic wellbeing.

2022/23 BOARD OF DIRECTORS

Chair: Valerie Mann
Vice-Chair: Lawrie Ferguson
Treasurer: Cathy Imrie
Secretary: Rosalind Campbell

Board Members:
Paulina Cameron
Michelle Cooper-Iversen
Roopa Davé
Zahra Hudani
Marilyn Mauritz
Morna Sileika
Dianne Sparrow
Diane Sullivan
At YWCA Metro Vancouver, we reach many corners of our community with integrated services and layers of support, always adjusting to serve where gaps exist. While we provide housing and offer pathways to employment, deliver child care and support mothers who are parenting alone, much of what we do can be hard to measure, like helping people feel more connected in their communities.

Our work is always guided by our shared vision of a world that is safe, equitable and just, where everyone has opportunities to thrive. Last year, we continued to make strides toward that vision, investing our efforts to advance inclusion, diversity, equity and accessibility, as well as meaningful action in reconciliation.

One of the YWCA’s strengths is our ability to respond quickly to needs as they arise. We launched several programs last year that attest to this, including the Afghan Women’s Employment program to support Afghan refugee women navigate the Canadian job market and pursue opportunities to build stable lives in Canada. We also launched the Ukrainian Mothers’ Support Group to help displaced Ukrainian mothers, and PRISM, an employment skills training program supporting queer, trans and Two-Spirit people.

In 2022, our advocacy work continued to champion pathways towards an equitable future. YWCA City Shift, a three-year project funded by Women and Gender Equality Canada and...
Valerie Mann, Board Chair

In 2022, City Shift hosted a sold-out event called Reimagining our Cities and welcomed thought leaders to envision what urban centres could look like if they prioritize equity. The project continues to gain momentum as municipalities respond to our challenge to adopt tools that embed equity in city planning.

Intricately tied to the health of cities is the ongoing housing crisis, a pressing social issue that especially affects women and single mothers. Last year, we opened YWCA Moiz and Nadia Place in Richmond and broke ground on a new housing community on Grange Street in Burnaby. Safe and affordable homes are the true foundation from which one can build the life they dream of, and affordable housing is an essential component of an equitable future.

This past year also marked 125 years of serving the community. As we move forward to develop a new strategic plan, we will be reflecting on this history and examining our role in the systems of settler colonialism as part of our ongoing commitment to Truth and Reconciliation through the lens of gender equity.

Thanks to our highly capable finance team and the collective effort of hard-working staff across departments and social enterprises, we finished 2022 in excellent standing. To our committed community of donors, volunteers, participants and supporters, we are grateful to walk this path with you and are energized for the future.

Erin Seeley, CEO
In 2022, donors like you helped support 77 programs in 132 locations* in Metro Vancouver.

* In person and virtually

IN 2022, WE:

Marked our 125th anniversary with Rewrite Feminism, a creative campaign that rewrites well-known feminist sayings to centre and celebrate diversity and inclusion.

Broke ground on a new YWCA housing community on Grange Street in Burnaby that will feature 32 new two- and three-bedroom homes for single mothers and children.

Opened YWCA Moiz and Nadia Place, a new YWCA housing community in Richmond with 27 homes for single mothers and their children, women who are fleeing intimate partner violence and women aged 55+.
Launched **Prism**, an Employment Support Service in partnership with QMUNITY, that delivers employment skills training and support to queer, trans and Two-Spirit people in BC. The service provides coaching and support in searching, applying and interviewing for jobs.

Launched the **Afghan Women’s Employment program** to help Afghan refugee women navigate the Canadian job market and pursue opportunities to build stable lives in Canada.

Launched **Ukrainian Mothers’ Support Group** to help displaced Ukrainian mothers who are parenting alone in Canada to build community, learn about resources and form connections.

Launched **Reserved for Her** championed by Scotiabank and invited all self-identifying women to step up onto our statue-less statue base and claim their spot.

Launched 3 awareness campaigns and hosted 2 external events on **Truth and Reconciliation**, including Keeping Families Together, a special event to reimagine the child welfare system in BC.

Updated our **vision and mission** to articulate our commitment to building a just and equitable world and welcomed our **new CEO**, Erin Seeley.
2022 
FINANCIAL 
HIGHLIGHTS

REVENUES

- Government contracted programs 54.4%
- Health + Fitness Centre 4.4%
- Housing rental revenue 4.8%
- Early learning & child care centres 5%
- Hotel/Residence 13.4%
- Fund development 16.7%
- Other 1.3%

EXPENSES

- Salaries and benefits 57.4%
- Professional fees and contracted services 14.9%
- Facilities, operations and maintenance 9.3%
- Program expenses and supplies 5.5%
- Depreciation 6.4%
- Rental and occupancy 3.7%
- Office and administration 2.1%
- Staff and volunteer expenses 0.7%
### BALANCE SHEET

As of December 31, 2022  
(In $000)

#### ASSETS

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (In $000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and cash equivalents</td>
<td>16,469</td>
</tr>
<tr>
<td>Accounts receivable</td>
<td>3,102</td>
</tr>
<tr>
<td>Inventory and prepaid expenses</td>
<td>625</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td><strong>20,196</strong></td>
</tr>
<tr>
<td>Investments</td>
<td>9,030</td>
</tr>
<tr>
<td>Property and equipment</td>
<td>70,479</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>99,705</strong></td>
</tr>
</tbody>
</table>

#### LIABILITIES AND FUND BALANCES

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (In $000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable and accrued liabilities</td>
<td>3,648</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>3,816</td>
</tr>
<tr>
<td>Loans payable</td>
<td>252</td>
</tr>
<tr>
<td>Current portion of mortgages payable</td>
<td>240</td>
</tr>
<tr>
<td><strong>Total current liabilities</strong></td>
<td><strong>7,956</strong></td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>473</td>
</tr>
<tr>
<td>Loans payable</td>
<td>9,554</td>
</tr>
<tr>
<td>Mortgage payable</td>
<td>3,822</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>21,805</strong></td>
</tr>
<tr>
<td>Fund balances</td>
<td>77,900</td>
</tr>
<tr>
<td><strong>Total liabilities and fund balances</strong></td>
<td><strong>99,705</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fund balances allocated to:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted</td>
<td>43</td>
</tr>
<tr>
<td>Capital replacement reserve fund</td>
<td>1,196</td>
</tr>
<tr>
<td>Donor designated endowment funds</td>
<td>2,790</td>
</tr>
<tr>
<td>Board designated funds</td>
<td>18,194</td>
</tr>
<tr>
<td>Capital fund</td>
<td>55,677</td>
</tr>
<tr>
<td><strong>Total fund balances</strong></td>
<td><strong>77,900</strong></td>
</tr>
</tbody>
</table>

The excess of revenues over expenses is a result of a multi-year provincial contract and funds designated for capital projects. A copy of the 2022 audited financial statements is available on our website.

### STATEMENT OF REVENUES AND EXPENSES

For the year ended December 31, 2022  
(In $000)

#### REVENUES

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (In $000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government contracted programs</td>
<td>29,047</td>
</tr>
<tr>
<td>Fund development</td>
<td>8,939</td>
</tr>
<tr>
<td>Hotel/Residence</td>
<td>7,150</td>
</tr>
<tr>
<td>Early learning and child care centres</td>
<td>2,672</td>
</tr>
<tr>
<td>Housing rental revenue</td>
<td>2,586</td>
</tr>
<tr>
<td>Health + Fitness</td>
<td>2,380</td>
</tr>
<tr>
<td>Other revenue</td>
<td>716</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>53,490</strong></td>
</tr>
</tbody>
</table>

**Fund development revenue includes the following:**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (In $000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations</td>
<td>7,513</td>
</tr>
<tr>
<td>Fund development government grants</td>
<td>1,326</td>
</tr>
<tr>
<td>Gaming revenue</td>
<td>100</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>8,939</strong></td>
</tr>
</tbody>
</table>

#### EXPENSES

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (In $000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and benefits</td>
<td>27,499</td>
</tr>
<tr>
<td>Professional fees and contracted services</td>
<td>7,152</td>
</tr>
<tr>
<td>Facilities, operations and maintenance</td>
<td>4,480</td>
</tr>
<tr>
<td>Depreciation</td>
<td>3,065</td>
</tr>
<tr>
<td>Program expenses and supplies</td>
<td>2,650</td>
</tr>
<tr>
<td>Rental and occupancy</td>
<td>1,753</td>
</tr>
<tr>
<td>Office and administration</td>
<td>1,034</td>
</tr>
<tr>
<td>Staff and volunteer expenses</td>
<td>313</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>47,946</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount (In $000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrealized loss on investments</td>
<td>-1,277</td>
</tr>
<tr>
<td><strong>Excess of revenue over expenses</strong></td>
<td><strong>4,267</strong></td>
</tr>
</tbody>
</table>
YWCA Metro Vancouver continues to advocate for inclusive, affordable and accessible universal child care.

We operate four early learning and child care centres, including free short-term care for families in the Downtown Eastside and free care for children of teen mothers working to complete high school.

213 children received quality care at YWCA child care centres, including 12 children of teen moms who were finishing high school.
98 Grade 11 and 12 girls and gender diverse youth were matched with professional mentors to gain leadership skills and explore career options through the YWCA High School Mentorship program.

384 Grade 7 students participated in YWCA Guide to High School after-school programs.

454 Grade 8-10 students took part in YWCA Dating Safe, gaining knowledge and skills to develop healthy relationships free from violence and abuse.

33 self-identified Indigenous teen girls, Two-Spirit and non-binary youth were connected to Indigenous community and culture with the help of volunteer Indigenous mentors in the YWCA Circle of Sisters Indigenous Mentorship program.
1,243 job seekers received specialized employment support through 19 YWCA employment programs.

3,292 people accessed job search assistance through the YWCA’s WorkBC Employment Services Centres.

PROGRAM HIGHLIGHT: YWCA AXIS

YWCA Axis supports immigrant women who have experienced violence with pre-employment pathways. The program spans 12 weeks and is delivered in participants’ first or preferred language (English, Punjabi, Hindi, Farsi, Dari, Mandarin, Cantonese, Filipino and Ukrainian). Participants build confidence and resiliency through one-to-one support and customized action plans that develop skills and readiness for employment, training or volunteer opportunities.

“Coming to a country where I have no work experience and low English level was hard. I was scared and unsure of my abilities. The moment I joined YWCA Axis, I felt safe. My Career Advisor spoke to me in Punjabi, which made me feel connected and understood. She helped me write a resume, understand the Canadian work culture, and referred me to an online customer service course. The YWCA lent me a laptop so I could participate in the program and attend weekly virtual meetings. The 12 weeks have gone by so fast, and I am grateful for receiving this support. I have secured a full-time job and I feel like I am an active member of the community.

- Amanveer, YWCA Axis graduate
MAKING AFFORDABLE HOUSING A REALITY

687 mothers and children made their home in one of 15 YWCA housing communities.

Housing unaffordability continues to impact YWCA program participants, particularly mothers who are parenting alone. There are currently 1,061 families on our waitlists.

“I’m a single parent with two beautiful children. I fled violence in 2008 and the YWCA has helped me stand on my own feet. My children and I will always be so grateful for the YWCA. The YWCA is my family and always will be.”

- Kavitha, YWCA Housing Resident

Photo on the left: YWCA Moiz and Nadia Place, located at the Paramount Building in Richmond. Photos on the right: Renderings of YWCA Grange Street, under construction in Burnaby.
**NOURISHING THE COMMUNITY**

29,407 meals were served at YWCA Crabtree Corner in the Downtown Eastside.

YWCA Crabtree Corner morning breakfasts serve 10-25 people daily. We welcome all those identifying as female and participant parents to enjoy coffee, toast, fruit and anything special we can share that day.

Crabtree Corner kitchen staff and volunteers make and serve between 100-130 lunches each day, plus lunch for moms in Crabtree Corner housing, extra food hampers and snacks for groups who meet at Crabtree. The kitchen also shares extra ingredients and donations of bread and baked goods with the community.

The YWCA Rooftop Garden’s 1,450 pounds of produce harvested annually goes directly to Crabtree Corner kitchen, providing delicious, nutritious meals for the community.
SUPPORTING MOTHERS WHO ARE PARENTING ALONE

YWCA Single Mothers’ Support Services bring mothers together to connect at weekly group meetings, and to build bonds, share resources and become role models and support for each other.

187 mothers and 270 children took part in 18 YWCA Single Mothers’ Support Groups, including two specialized groups for mothers of children with special needs.

PROGRAM HIGHLIGHT: DOLLARS AND SENSE

Dollars and Sense is a new program in partnership with YWCA Canada and funded by Employment and Social Development Canada (ESDC) that offers financial literacy workshops, resources and supports to members of YWCA Single Mothers’ Support Groups and other YWCA program participants.

The program is delivered online and in person, according to participants’ needs. The goal is to help moms who are parenting alone build their skills and understanding around budgeting, building credit, cash flow and more.
The YWCA Staff Lawyer works with women on low incomes, women without legal status in Canada, newcomer women, racialized women, Indigenous women and trans women.

134 clients accessed our Staff Lawyer’s services, including workshops, legal information and full legal representation in family law.

493 individuals logged 10,264 volunteer hours in support of YWCA programs.

32 corporate groups volunteered a total of 663 hours tending our gardens, making and serving meals at YWCA Crabtree Corner, sprucing up our child care centres, and much more.
In 2022, we wrapped up The Next 125, our five-year fundraising campaign that raised $14.1M. The campaign recognized 125 years of serving the community while preparing for the future.

We have done our best to include everyone who made a contribution of $100 or more between January 1 and December 31, 2022. We apologize for any errors or omissions. Please contact us at 604 895 5850 if we have made an error in your acknowledgement.
In memory of

Dr. E. Imrie
Catherine Imrie and Jay Biskupski

In memory of

Kathy Johns
Donna J. Wilson

In memory of

Gloria Kravc
Michael Mjanes

In memory of

Doris McAllister
Maria and Paul Rostagno

In memory of

Dorothy G. MacKinnon
June Murdoch

In memory of

Mary Miller
Sheilah Morgan

In memory of

Otello Nocente
Daniel Nocente and Pauline Nocente

In memory of

Betti Port
Anne Mathisen

In memory of

Sandra Robertson
Jim and Alden May

In memory of

Bob Seeley
Erin Seeley

In memory of

Grace Tee
Phyllis Stoffman

In memory of

John Tiffany
Anonymous

In memory of Trish
Kate Hinnegan

In memory of

Avanel Tuttle
June Murdoch

In memory of

Meta Welke
Anita Welke

In memory of

Lidolina Zanatta
Bianca Fusco Zanatta and Marco Zanatta

In recognition of

Connie Lau
Dr. Brenda Lau

In recognition of

Nimmy Shajani
Anonymous

In recognition of

Our friends at Wenco
Ryan Black

YWCA Friendship Circle

($100-$499)

A Place to Call Home
Frank and Phyllis Abbott
Kathryn Aberle
Sean Adamick
Robert and Shelly Adderley
Amrita Aggarwal
Malcolm Aiken

Moira Aldridge
Susan Alexander
Tiffany Alexander
Shameene Ali
Jacqueline Allan
Marlene Allen
Allied Plumbing
Sarah Allinger
Janet Allwork
Amney Amery
Cheryl Anderson
Matthew Anderson
Allison Andraichuk
Anita Sikma Design
Tracy Antoine
Eriko Aota
Benjamin Arce
Jo-ann Archibald
Natalie Archibald
Bevin Arnsen
Eri Arnold
Olufunwini C. Aroh
Frances and Dave Ashdown
Siobhan Aspinall
Bali Athwal
Jill Atkey
Michael Aucone
Susan Bailey
Mitchell Baker
Wendy Baker
Erlin Brown
Carel and Dick Ballard
Catherine Bargen
Shiela Barkey
Mike Barkucz
Marvin Bartell
John Baxter
Dr. Susan Baxter
Ian Beardmore
Gillian Beattie
Rose Beatty
Sheila Begg
Elizabeth Bernhard
Dr. Victoria Bernstein
Best Buy Canada Ltd.
Jillian Bice
Loris Bidesi
Big River Analytics Ltd
Jane Bird
Cheryl Bishop
Ingrid Bjerkeland
Ryan Black

Janine Blair
Lorna Blake
Yvette Blanchard
Randy Bock
Rob Boone
Ingrid Bos
Vikki Bosa
Carmine Boskovich
Tim Botham
Benjamin Bounds
Barbara Bourget
Carol Boutin
Jim and Mary Clare Bovard
Kate Marion Boyle
Audrey Bragnolo
Mavin Brar
Lori Broto
Matthew Brown
May Brown
Sarah Brown
Mary and Vaughan Brouard
The late Marie-Louise Brunhofer
Deb Bryant
Jean Budden
Lynn Bueckert
Karen Buhrer and David Rosenberg
Maureen Bulger
Alexander and Susan Burak
Sarah Burgess
Susan Burton
Business Development Bank of Canada
Butler Custom Carpenter Ltd
Marilyn Butt
George Cadman
Calkins & Burke Ltd.
Irene Campbell
Margarette Campbell
Rosalind Campbell
Susan Campbell
Canuck Place Children's Hospice
Danielle Carpenter
Sarah Carrigan
Lorcan Carroll
Deirdre Carter
Diana Carter
Michael R. Carter
Sarah Cartwright
Ken Carty

Hilary Cassidy
Cassandra Hanson and Greg Cassap
Pete Chamberlain
Ms. Shirley Ying Chan
Gigi Chen-Kuo
Jane Cherry
Kitty Cheung
Kristin Cheung
CHL Interior Design
Shelley Chin
Jean Chose
Ham Li Chow
Patricia Chu
Barbara Claridge
Denise Clark
The late Marylin Clark
Sarah Clark
Laura Clarke
Meg Clarke
Hilde Colenbrander
Ann Collette
Andreas Conrad
Grant Conroy
Jackie Cook
Angela Cooke
Michelle Cooper-Iversen
Parviz Cordwell
Yvette Cormier
Silvana Costa
Ted Cragg
Kennedy Crawford
William Crawford
Andrew Creighton
Philippa Crist
Vivian Cruz
Jennifer Cudlip
Jacqueline and Ryan Curtis
Jitomir da Silva
Heather Dalcourt
Susan Danard
Michael Daniels
Lorraine Dansereau
Jill Davidson
Mary Anne Davidson
Jill Davies
Davis Family Foundation
Christopher Davison
Janice De Clerck
Shawn de Raaf
Victor DeBonis
Lynne DeCew

Elaine Decker
Dean Delandreville
Leanne Denis
Jacob Devery
Isobelle Dewar
Bobby Dhillon
Lawrence Diamond
Elayna Y. Diemert
Emily Dietrich
Lynn Dillon
Darcy Dobell
Mary Patricia Doherty
Shirley and Scott Donald
Annabelle Donovan and Scott Bloekens
Alex Doradea-Cabrera
Lisa Dorian
Robb and Linda Douglas
N. L. Dowad
Warren Downs
Alexander Driedger
Patricia Drukke
Alexandra DuBelko and Adam Rosenthal
Michelle Dunlea
Suzanne Dunn
Margo Dunnet
Rica Dwor
Jill Earthy
Allen and Connie Eaves
Margaret F. Edmonds
Kathleen Emerson
Nancy Emery
Maret Erickson
Maxine Erskine
Karimal L. Es Sabar
Nurbana Esmail
Zahra Esmail
Marisa Espinosa
Catherine Evans
Andrea Ewanchyna
Niamh Fahy
Maureen Fairhurst
Janette Fricker
Sara Frankard and Connor Levy
Robert Fraser
Kim Frezell
Janette Fricker
Tracey Friesen
Bianca Fusco Zanatta and Marco Zanatta
Fusion FC Girls 08
Otaff Fyth
Jennifer and Christopher Gaze
The late Joy Gaze
Sarah Gaze
Kate Gerson
Thomas Geyer
Prelm Gill
Sharlene Gill
Jo Anne Gin
Katarina Gabriolo
Cynthia Girling
Soi Gacal
Lidi Giroux
Paula Gallagher
Agnes Garaba
Sandy Goldman
The Goodwin Family, in memory of Millicent G. Fleming
Carol Gordon
Sarah Gordon
Walter Gordy
Colleen Goto
Khrisitine Gilmore
Sherrill Grace
Katie Graham
Laurie Grant
Joan Gray
Aileen Green
David Green
Kathy Greenberg
Karmel Leor Greenfield
Dr. Alexandra T. Greenhill
Elaine Grenon
Lesley Grott
Lorraine Grout

Shannon Fleck
Elizabeth Fleming
Jenny Flojo
Lisa Fong
Nancy Fong
Lisanne Forand
Nancy Ford
Karen and Edwin Foss
Sara Frankard and Connor Levy
Robert Fraser
Kim Frezell
Janette Fricker
Tracey Friesen
Bianca Fusco Zanatta and Marco Zanatta
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Aileen Green
David Green
Kathy Greenberg
Karmel Leor Greenfield
Dr. Alexandra T. Greenhill
Elaine Grenon
Lesley Grott
Lorraine Grout
SUPPORT OUR WORK

FOR IMMEDIATE IMPACT, DONATE ONLINE NOW

DONATE

Your gift ensures that families across Metro Vancouver get the resources they need to build community, gain financial stability and move toward their goals.
ywcavan.org/donate

STAY

The YWCA Hotel provides affordable accommodations for local and international travelers, while generating funds that support local families.
ywcavan.org/hotel

JOIN

YWCA Health + Fitness offers a modern, co-ed fitness facility in downtown Vancouver. Revenues support programs for local women and families.
ywcavan.org/fitness

VOLUNTEER

Give back by mentoring, lending your skills and more. Our website features opportunities for individuals and groups.
ywcavan.org/volunteer

535 Hornby Street
Vancouver, BC  V6C 2E8
tel 604 895 5850
fax 604 684 9171
donations@ywcavan.org
ywcavan.org

YWCA Metro Vancouver is accredited by Imagine Canada’s Standards Program and our seven contracted WorkBC programs are accredited by CARF.