

2022 ANNUAL REPORT

 **YWCA**
METRO VANCOUVER

COMMEMORATING
125 YEARS





ABOUT YWCA METRO VANCOUVER

YWCA Metro Vancouver is a registered charity, gender equity advocate and community service provider. We deliver affordable housing, early learning and child care, training and employment services, and a range of holistic programs that help support individual, collective and economic wellbeing.

OUR VISION

We boldly envision a just and equitable world for women, families and allies.

OUR MISSION

We advance gender equity alongside women, families, Two-Spirit and gender diverse people through advocacy and integrated services that help support personal, collective and economic wellbeing.

2022/23 BOARD OF DIRECTORS

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MESSAGE FROM THE BOARD CHAIR AND CEO

At YWCA Metro Vancouver, we reach many corners of our community with integrated services and layers of support, always adjusting to serve where gaps exist. While we provide housing and offer pathways to employment, deliver child care and support mothers who are parenting alone, much of what we do can be hard to measure, like helping people feel more connected in their communities.

Our work is always guided by our shared vision of a world that is safe, equitable and just, where everyone has opportunities to thrive. Last year, we continued to make strides toward that vision, investing our efforts to advance inclusion, diversity, equity and accessibility, as well as meaningful action in reconciliation.

One of the YWCA's strengths is our ability to respond quickly to needs as they arise. We launched several programs last year that attest to this, including the Afghan Women's Employment program to support Afghan refugee women navigate the Canadian job market and pursue opportunities to build stable lives in Canada. We also launched the Ukrainian Mothers' Support Group to help displaced Ukrainian mothers, and PRISM, an employment skills training program supporting queer, trans and Two-Spirit people.

In 2022, our advocacy work continued to champion pathways towards an equitable future. YWCA City Shift, a three-year project funded by Women and Gender Equality Canada and



guided by an advisory council of diverse leaders, is an example of this. In 2022, City Shift hosted a sold-out event called Reimagining our Cities and welcomed thought leaders to envision what urban centres could look like if they prioritize equity. The project continues to gain momentum as municipalities respond to our challenge to adopt tools that embed equity in city planning.

Intricately tied to the health of cities is the ongoing housing crisis, a pressing social issue that especially affects women and single mothers. Last year, we opened YWCA Moiz and Nadia Place in Richmond and broke ground on a new housing community on Grange Street in Burnaby. Safe and affordable homes are the true foundation from which one can build the life they dream of, and affordable housing is an essential component of an equitable future.

This past year also marked 125 years of serving the community. As we move forward to develop a new strategic plan, we will be reflecting on this history and examining our role in the systems of settler colonialism as part of our ongoing commitment to Truth and Reconciliation through the lens of gender equity.

Thanks to our highly capable finance team and the collective effort of hard-working staff across departments and social enterprises, we finished 2022 in excellent standing. To our committed community of donors, volunteers, participants and supporters, we are grateful to walk this path with you and are energized for the future.



Valerie Mann,
Board Chair



Erin Seeley,
CEO

2022 YEAR IN REVIEW

In 2022, donors like you helped support **77 programs** in **132 locations*** in Metro Vancouver.

** In person and virtually*

IN 2022, WE:

Marked our **125th anniversary** with Rewrite Feminism, a creative campaign that rewrites well-known feminist sayings to centre and celebrate diversity and inclusion.



Broke ground on a new **YWCA housing community on Grange Street in Burnaby** that will feature 32 new two- and three-bedroom homes for single mothers and children.

Opened **YWCA Moiz and Nadia Place**, a new YWCA housing community in Richmond with 27 homes for single mothers and their children, women who are fleeing intimate partner violence and women aged 55+.



Launched **Prism**, an Employment Support Service in partnership with QMUNITY, that delivers employment skills training and support to queer, trans and Two-Spirit people in BC. The service provides coaching and support in searching, applying and interviewing for jobs.

Launched the **Afghan Women's Employment program** to help Afghan refugee women navigate the Canadian job market and pursue opportunities to build stable lives in Canada.



Launched **Ukrainian Mothers' Support Group** to help displaced Ukrainian mothers who are parenting alone in Canada to build community, learn about resources and form connections.

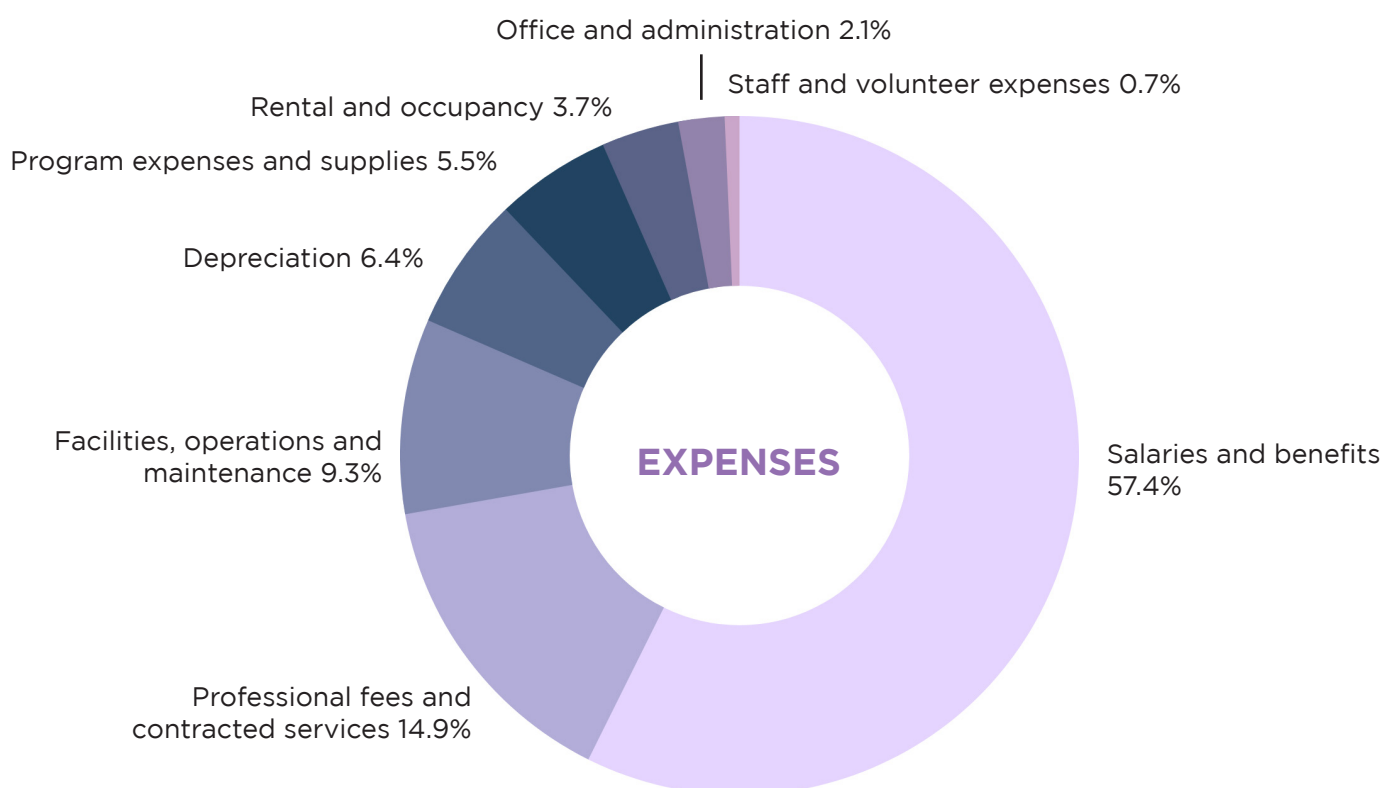
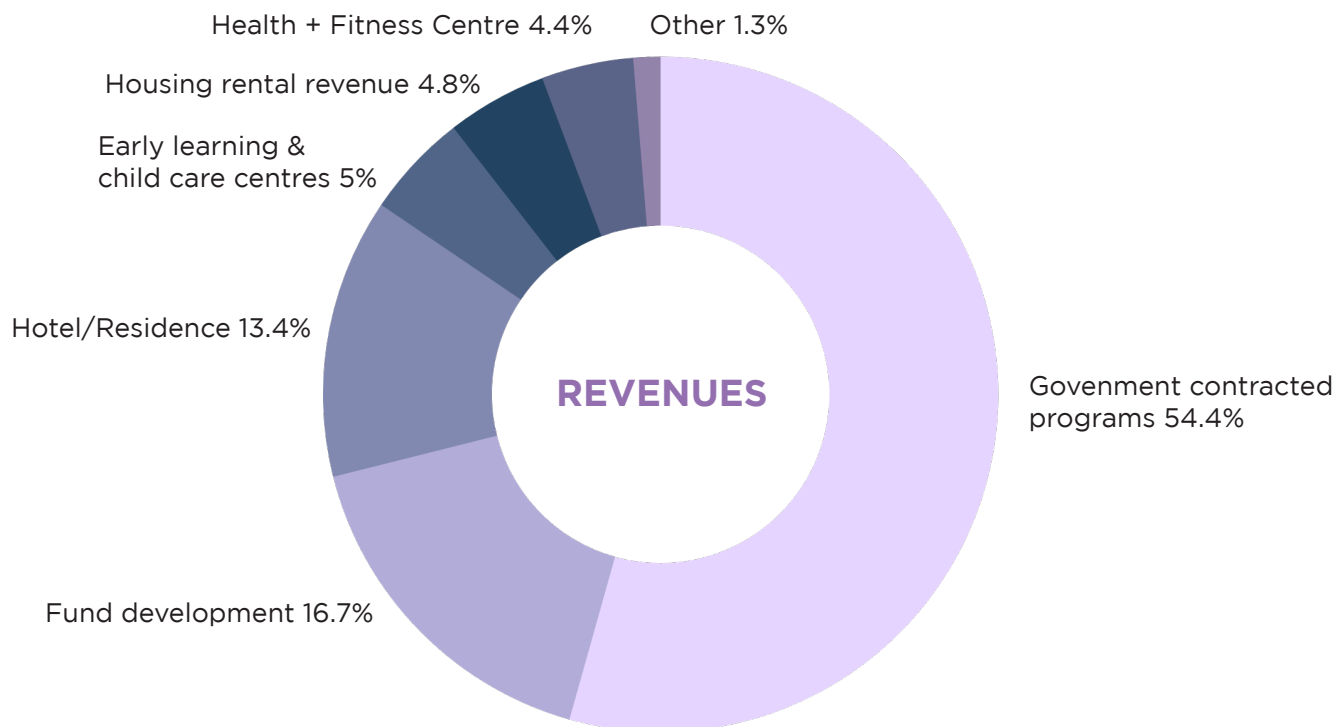
Launched **Reserved for Her** championed by Scotiabank and invited all self-identifying women to step up onto our statue-less statue base and claim their spot.



Launched 3 awareness campaigns and hosted 2 external events on **Truth and Reconciliation**, including Keeping Families Together, a special event to reimagine the child welfare system in BC.

Updated our **vision and mission** to articulate our commitment to building a just and equitable world and welcomed our **new CEO**, Erin Seeley.

2022 FINANCIAL HIGHLIGHTS



BALANCE SHEET

As of December 31, 2022
(In \$000)

ASSETS

Cash and cash equivalents	16,469
Accounts receivable	3,102
Inventory and prepaid expenses	625
Total current assets	20,196
Investments	9,030
Property and equipment	70,479
Total Assets	99,705

LIABILITIES AND FUND BALANCES

Accounts payable and accrued liabilities	3,648
Deferred revenue	3,816
Loans payable	252
Current portion of mortgages payable	240
Total current liabilities	7,956
Deferred revenue	473
Loans payable	9,554
Mortgage payable	3,822
Total liabilities	21,805
Fund balances	77,900
Total liabilities and fund balances	99,705

Fund balances allocated to:

Unrestricted	43
Capital replacement reserve fund	1,196
Donor designated endowment funds	2,790
Board designated funds	18,194
Capital fund	55,677
Total fund balances	77,900

STATEMENT OF REVENUES AND EXPENSES

For the year ended December 31, 2022
(In \$000)

REVENUES

Government contracted programs	29,047
Fund development	8,939
Hotel/Residence	7,150
Early learning and child care centres	2,672
Housing rental revenue	2,586
Health + Fitness	2,380
Other revenue	716
Total	53,490

Fund development revenue includes the following:

Donations	7,513
Fund development government grants	1,326
Gaming revenue	100
Total	8,939

EXPENSES

Salaries and benefits	27,499
Professional fees and contracted services	7,152
Facilities, operations and maintenance	4,480
Depreciation	3,065
Program expenses and supplies	2,650
Rental and occupancy	1,753
Office and administration	1,034
Staff and volunteer expenses	313
Total	47,946
Unrealized loss on investments	-1,277
Excess of revenue over expenses	4,267

The excess of revenues over expenses is a result of a multi-year provincial contract and funds designated for capital projects. A copy of the 2022 audited financial statements is available on our website.



A STRONG START FOR CHILDREN

YWCA Metro Vancouver continues to advocate for inclusive, affordable and accessible universal child care.

We operate four early learning and child care centres, including free short-term care for families in the Downtown Eastside and free care for children of teen mothers working to complete high school.



213 children received quality care at YWCA child care centres, including **12** children of teen moms who were finishing high school.



PATHWAYS FOR YOUTH



98 Grade 11 and 12 girls and gender diverse youth were matched with professional mentors to gain leadership skills and explore career options through the YWCA High School Mentorship program.

384 Grade 7 students participated in YWCA Guide to High School after-school programs.

454 Grade 8-10 students took part in YWCA Dating Safe, gaining knowledge and skills to develop healthy relationships free from violence and abuse.

33 self-identified Indigenous teen girls, Two-Spirit and non-binary youth were connected to Indigenous community and culture with the help of volunteer Indigenous mentors in the YWCA Circle of Sisters Indigenous Mentorship program.

BUILDING SKILLS AND ENHANCING ECONOMIC WELLBEING



1,243 job seekers received specialized employment support through **19** YWCA employment programs.

3,292 people accessed job search assistance through the YWCA's WorkBC Employment Services Centres.

PROGRAM HIGHLIGHT: YWCA AXIS

YWCA Axis supports immigrant women who have experienced violence with pre-employment pathways. The program spans 12 weeks and is delivered in participants' first or preferred language (English, Punjabi, Hindi, Farsi, Dari, Mandarin, Cantonese, Filipino and Ukrainian). Participants build confidence and resiliency through one-to-one support and customized action plans that develop skills and readiness for employment, training or volunteer opportunities.

“

Coming to a country where I have no work experience and low English level was hard. I was scared and unsure of my abilities. The moment I joined YWCA Axis, I felt safe. My Career Advisor spoke to me in Punjabi, which made me feel connected and understood. She helped me write a resume, understand the Canadian work culture, and referred me to an online customer service course. The YWCA lent me a laptop so I could participate in the program and attend weekly virtual meetings. The 12 weeks have gone by so fast, and I am grateful for receiving this support. I have secured a full-time job and I feel like I am an active member of the community.

- Amanveer, YWCA Axis graduate

MAKING AFFORDABLE HOUSING A REALITY

687 mothers and children made their home in one of **15** YWCA housing communities.

Housing unaffordability continues to impact YWCA program participants, particularly mothers who are parenting alone. There are currently **1,061** families on our waitlists.



“

I'm a single parent with two beautiful children. I fled violence in 2008 and the YWCA has helped me stand on my own feet. My children and I will always be so grateful for the YWCA. The YWCA is my family and always will be.

- Kavitha, YWCA Housing Resident



Photo on the left: YWCA Moiz and Nadia Place, located at the Paramount Building in Richmond. Photos on the right: Renderings of YWCA Grange Street, under construction in Burnaby.

NOURISHING THE COMMUNITY



29,407 meals were served at YWCA Crabtree Corner in the Downtown Eastside.

YWCA Crabtree Corner morning breakfasts serve 10-25 people daily. We welcome all those identifying as female and participant parents to enjoy coffee, toast, fruit and anything special we can share that day.

Crabtree Corner kitchen staff and volunteers make and serve between 100-130 lunches each day, plus lunch for moms in Crabtree Corner housing, extra food hampers and snacks for groups who meet at Crabtree. The kitchen also shares extra ingredients and donations of bread and baked goods with the community.



The YWCA Rooftop Garden's **1,450** pounds of produce harvested annually goes directly to Crabtree Corner kitchen, providing delicious, nutritious meals for the community.

SUPPORTING MOTHERS WHO ARE PARENTING ALONE

YWCA Single Mothers' Support Services bring mothers together to connect at weekly group meetings, and to build bonds, share resources and become role models and support for each other.



187 mothers and **270** children took part in 18 YWCA Single Mothers' Support Groups, including two specialized groups for mothers of children with special needs.

PROGRAM HIGHLIGHT: DOLLARS AND SENSE

Dollars and Sense is a new program in partnership with YWCA Canada and funded by Employment and Social Development Canada (ESDC) that offers financial literacy workshops, resources and supports to members of YWCA Single Mothers' Support Groups and other YWCA program participants.

The program is delivered online and in person, according to participants' needs. The goal is to help moms who are parenting alone build their skills and understanding around budgeting, building credit, cash flow and more.

SUPPORTING ACCESS TO JUSTICE

The YWCA Staff Lawyer works with women on low incomes, women without legal status in Canada, newcomer women, racialized women, Indigenous women and trans women.

134 clients accessed our Staff Lawyer's services, including workshops, legal information and full legal representation in family law.

THE POWER OF VOLUNTEERING



493 individuals logged **10,264** volunteer hours in support of YWCA programs.

32 corporate groups volunteered a total of **663** hours tending our gardens, making and serving meals at YWCA Crabtree Corner, sprucing up our child care centres, and much more.

THANK YOU TO OUR 2022 DONORS

In 2022, we wrapped up The Next 125, our five-year fundraising campaign that raised \$14.1M. The campaign recognized 125 years of serving the community while preparing for the future.



**NEXT
125**

We have done our best to include everyone who made a contribution of \$100 or more between January 1 and December 31, 2022. We apologize for any errors or omissions. Please contact us at 604 895 5850 if we have made an error in your acknowledgement.

YWCA Leadership Circle

VISIONARY (\$50,000+/3 YEARS)

Megan Abbott

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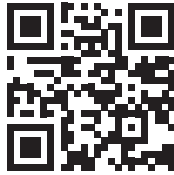
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