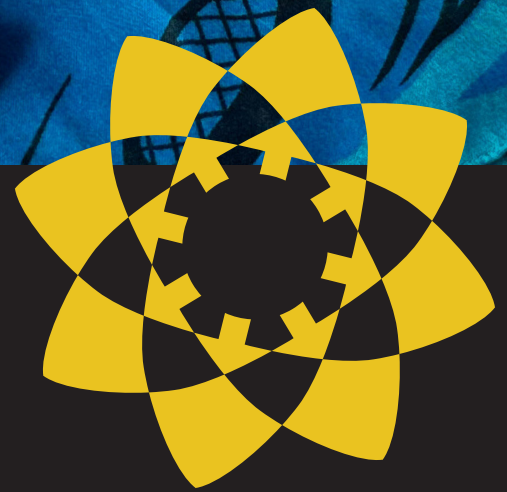


# **ANNUAL REPORT 2023**

**IMPACT AND INNOVATION:  
OUR YEAR IN REVIEW**





## TERRITORIAL ACKNOWLEDGEMENT

We respectfully acknowledge that our main office and many of our programs are located on the traditional, ancestral and unceded territories of the x<sup>w</sup>məθk<sup>w</sup>əyəm (Musqueam), Sk̓wxwú7mesh (Squamish) and səliwətał (Tseil-Waututh) Nations, and that our work across British Columbia spans the territories of more than 200 First Nations.

YWCA Metro Vancouver is committed to truth and reconciliation. This includes understanding the truth of our shared colonial history, making positive changes within our organization and taking actions that advance safety, justice and equity for Indigenous peoples.



# ABOUT YWCA METRO VANCOUVER

YWCA Metro Vancouver harnesses its collective power of employees, program participants, donors, board members, volunteers and community, government and business partners to advocate for gender equity and deliver services. We operate using a hub model, integrating housing, child care, training and employment, education pathways and mentorship, programs to heal and rebuild after violence, youth and family programs, legal supports, food programs and more. Community is at the heart of what we do.

## VISION

We boldly envision a just and equitable world for women, families and allies.

## MISSION

We advance gender equity alongside women, families, Two-Spirit and gender diverse people through advocacy and integrated services that support personal, collective, and economic wellbeing.

## BOARD OF DIRECTORS

The YWCA board of directors is comprised of 12 volunteer community leaders, who serve up to three two-year terms. The board oversees the conduct of business and provides strategic guidance and vision on a broad range of strategic matters. Along with the YWCA leadership team, they assume responsibility for the policies, programs and direction of the YWCA.

**Board Chair:** Lawrie Ferguson

**Past Board Chair:** Valerie Mann

**Board Vice-Chair:** Michelle Cooper-Iversen

**Board Treasurer:** Cathy Imrie

**Board Secretary:** Dianne Sparrow

### Board Members:

Joanna Ban

Paulina Cameron

Roopa Davé

Celeste Haldane

Zahra Hudani

Marilyn Mauritz

Diane Sullivan

Photo: YWCA Employees  
Jonanne, Najah and Etah



# A MESSAGE FROM THE BOARD CHAIR AND CEO

Each year we compile the YWCA Metro Vancouver Annual Report to reflect on and share the many incredible accomplishments we achieved the previous year. In 2023, our growth and impact were the result of our focus, collaboration and determination.

For an organization with more than 500 employees and a multi-million-dollar operating budget, we are impressively flexible, adjusting our programming and services to align with community members' needs. Our employment programs, youth programs and single mothers' support groups are excellent examples of this. We also follow the latest research to support our advocacy, as we did with our collaborative project called Concussion Story. This ensures we are working with partner organizations and government officials on relevant and impactful policy changes.

Another of our great strengths is our hub model approach, the most effective way to support people seeking YWCA services. When program participants and YWCA housing community residents also have pathways to child care, legal support, education and skills and job training, they have more time to invest in themselves, their children and their goals.



Lawrie Ferguson, Board Chair  
YWCA Metro Vancouver



To support this work, we need a strong foundation—our employees must have the capacity and resources to serve the community in an incredibly complex world. That's why we are investing more into our inclusion, diversity, equity and accessibility policies, and into relationships that meaningfully support truth and reconciliation, anti-racism, gender inclusion and a participant-centred approach.

Last year, we brought together the wisdom and expertise of our community to create a new five-year strategic plan. Based on insight and innovative ideas from employees, program participants, volunteers, donors and board members, we released Forward with Purpose at the beginning of 2024 to guide us through the YWCA's next phase. Despite the challenges the world faces, we are incredibly excited for our future.

We all believe in our mission and vision and we are confident that we are on the right path. With your support, we know that our work is bringing us closer to a world that is safe, just and equitable.

In solidarity,



Erin Seeley, CEO  
YWCA Metro Vancouver







YWCA Crabtree Corner volunteers.

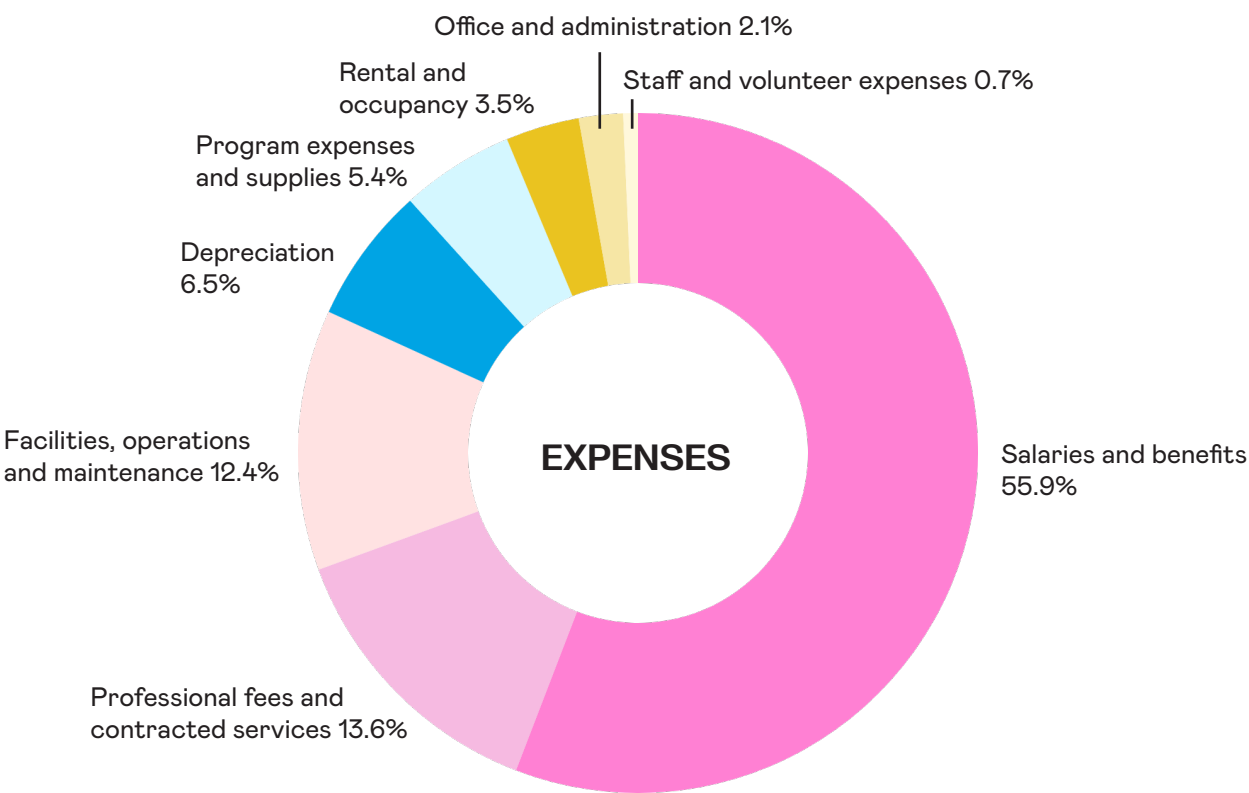
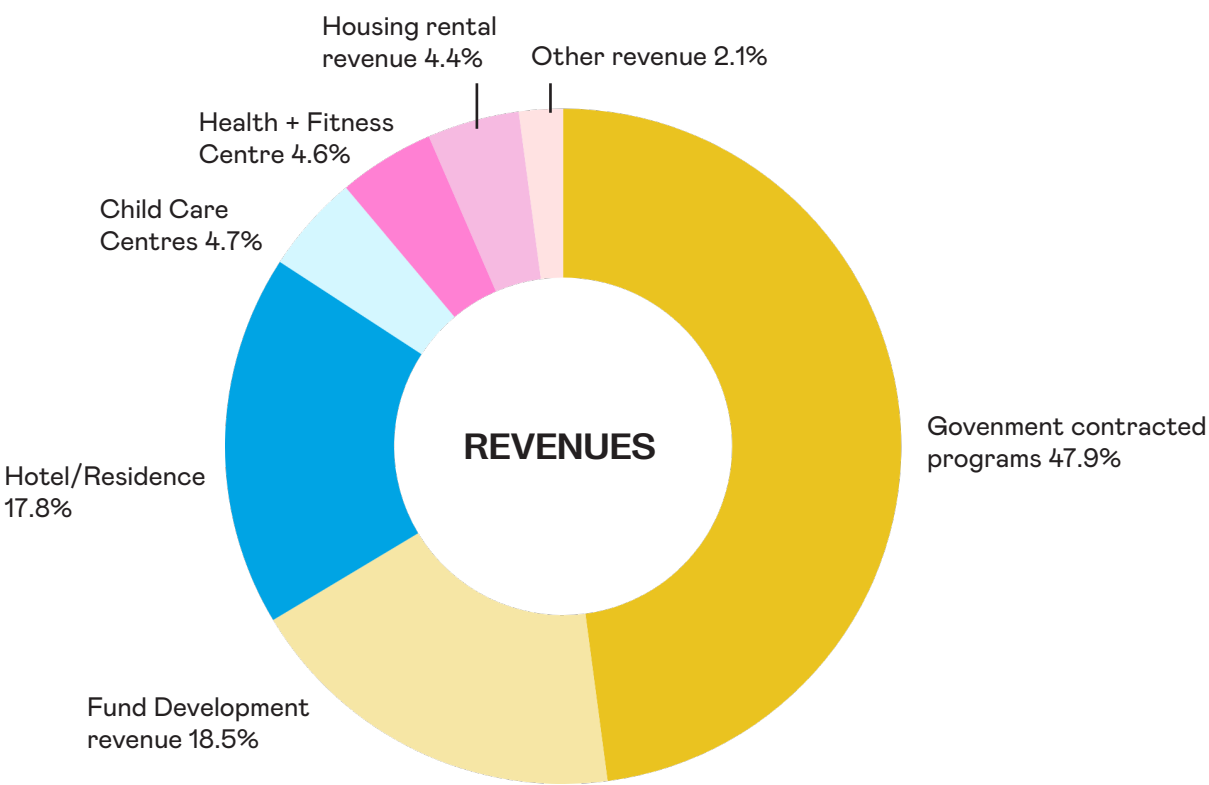
# 2023 YEAR IN REVIEW

In 2023, donors like you helped support **81 programs and services.**

We provided in person services in **42 locations** in Metro Vancouver, the Fraser Valley and Vancouver Island and served participants from **all over British Columbia** via our online services.



# 2023 FINANCIAL HIGHLIGHTS





# BALANCE SHEET

As of December 31, 2023  
(In \$000)

## ASSETS

Cash and cash equivalents	18,446
Accounts receivable	3,166
Inventory and prepaid expenses	740
Total current assets	<u>22,352</u>
Investments	9,764
Property and equipment	72,513
<b>Total Assets</b>	<b><u>104,629</u></b>

## LIABILITIES AND FUND BALANCES

Accounts payable and accrued liabilities	3,563
Deferred revenue	4,642
Loans payable	261
Current portion of mortgages payable	247
Total current liabilities	<u>8,713</u>
Deferred revenue	656
Loans payable	9,295
Mortgage payable	3,576
Total liabilities	<u>22,240</u>
Fund balances	82,389
<b>Total liabilities and fund balances</b>	<b><u>104,629</u></b>
<b>Fund balances allocated to:</b>	
Unrestricted	1,448
BCHousing reserve fund	1,046
Donor designated endowment funds	2,950
Board designated funds	18,228
Capital fund	58,717
<b>Total fund balances</b>	<b><u>82,389</u></b>

# STATEMENT OF OPERATIONS

For the year ended December 31, 2023  
(In \$000)

## REVENUES

Government contracted programs	27,594
Fund development	10,629
Hotel/Residence	10,236
Early learning and child care centres	2,733
Health + Fitness	2,678
Housing rental revenue	2,528
Other revenue	1,210
<b>Total</b>	<b><u>57,608</u></b>

Fund development revenue includes the following:

Donations	8,552
Government grants	1,977
Gaming revenue	100
<b>Total</b>	<b><u>10,629</u></b>

## EXPENSES

Salaries and benefits	30,101
Professional fees and contracted services	7,313
Facilities, operations and maintenance	6,695
Depreciation	3,477
Program expenses and supplies	2,900
Rental and occupancy	1,882
Office and administration	1,108
Staff and volunteer expenses	377
<b>Total</b>	<b><u>53,853</u></b>
Unrealized loss on investments	734
<b>Excess of revenue over expenses</b>	<b><u>4,489</u></b>

The excess of revenues over expenses is a result of a multi-year provincial contract and funds designated for capital projects. A copy of the 2023 audited financial statements is available on our website.



# HELPING TO ADDRESS METRO VANCOUVER'S COMPLEX HOUSING CRISIS

**715 mothers and children** made their home in one of **15 YWCA housing communities**. We currently have 5 new housing communities under construction.



Housing unaffordability continues to impact YWCA program participants, particularly mothers who are parenting alone and women leaving abusive relationships. With 1,393 families on our waitlists (an increase of 31% from 2022), the YWCA continues to seek partnerships with government, business and community leaders to build more housing for women and families and advocates for public investment in affordable rental housing.

## More affordable housing

In 2023, we broke ground on YWCA Cindy Beedie Place, in Burnaby. This new community will include 56 homes co-located with a YWCA-operated child care centre. The project is expected to be completed by late 2025. We also broke ground on a new project in partnership with Chard Development on SW Marine Drive, Vancouver, including 28 YWCA-operated homes. Construction is expected to be completed in 2027.

## Holistic supports

YWCA Transitional Housing programs have onsite staff who help connect women and families with wraparound support, including safety planning and assistance to find long-term housing, child care, scholarships and bursaries, educational training pathways, legal support and training and employment opportunities.

YWCA Rent Geared to Income Housing Communities have onsite Community Development Coordinators who foster a sense of community within the building by facilitating meetings, organizing celebrations and workshops and supporting initiatives such as the gardening committee. They also connect tenants to resources that support personal, collective and economic wellbeing, including YWCA bursary opportunities and employment programs.



**As an immigrant single mother with two children and no support from family or my ex-husband, I've faced immense struggles and high levels of stress. Thanks to the assistance provided by the YWCA for housing and education, I've begun to feel empowered and secure. My children and I have found a supportive community that has given us a sense of belonging. The YWCA has helped me conquer my fears, feel valued, and realize my capabilities. Every day, I wake up grateful to be part of this family. Thank you for protecting me and my children, and for your tireless efforts in providing us with invaluable support.**

**- Sabrina, YWCA Housing resident**



# SUPPORTING MOTHERS PARENTING ALONE



YWCA program participants.

**171 mothers and 251 children** took part in 19 YWCA Single Mothers' Support Groups, including two specialized groups for mothers of children with special needs.

YWCA Single Mothers' Support Services bring mothers together to connect at weekly group meetings to build bonds, gain financial literacy skills, share resources and become role models and support for each other.

## YWCA Scholarships

YWCA Metro Vancouver grants scholarships to encourage and support single mothers who are engaged in YWCA programs in returning to school to enhance their skill sets. This program is funded by several generous donors who each year contribute financially to support our participants to achieve economic wellbeing.



**15 women received scholarships for post-secondary education to pursue their career and financial goals.**



I am grateful I received the opportunity to live my dream of becoming a High School Educator. As a single mother to three children who all have diverse abilities, I never thought I could ever have made it this far. This would not have been possible without the scholarship I received through the YWCA, the YWCA Single Mothers' Support Group facilitator and the other moms who attended the group and were there to support me and cheer me on along the way.

**- Erica, YWCA Program Participant**

# BUILDING SKILLS AND ENHANCING ECONOMIC WELLBEING

YWCA employment programs support people across ages, experiences and cultures to gain new skills and build confidence to access work and volunteer opportunities. Using a strengths-based, trauma-informed and community-led approach, job seekers access programs curated for their success.

## New Programs

**YWCA Believe** – An employment and training program that supports gender diverse or

2SLGBTQIA+ newcomers and refugees.

**YWCA PowerUp** – Offered in partnership with YWCA Hamilton, PowerUp equips aspiring self-identified women freelancers and entrepreneurs with skills to start, manage and grow their business ideas.

**YWCA Skills for Success** – This program was designed for self-identified racialized or visible minority individuals who seek careers in manufacturing.

**1,472 job seekers** received employment support through **23 specialized YWCA employment programs.**

**5,248 people** accessed job search assistance through the **WorkBC Centres** operated by the YWCA.



“YWCA PowerUp supported me to create an impact for my company, and every week I learned something new about procedures required to start up a business through the workshops. I felt safe being in a community with other woman entrepreneurs and it was a lot more encouraging.

- Sideah Alladice, Founder at Content by Sid





# WORKING TOWARD A FUTURE FREE FROM GENDER-BASED VIOLENCE

**59 women** participated in the **YWCA Stopping the Violence program.**

**40 women** accessed the **YWCA's National Emergency Survivor Support Fund.**

**64 children and youth** who witnessed or experienced domestic violence participated in the **YWCA PEACE program.**

**2,053 women** were provided with **information and referrals.**

## Our Advocacy

In May 2023, YWCA Metro Vancouver partnered with former NHL All-Star Trevor Linden and Rethink to raise awareness about the shocking rates of intimate partner violence that affect women, girls and gender diverse people in Canada.

Together, we created an impactful public service announcement called **Concussion Story** that challenged the narrative that concussions are solely a sports injury.

Concussion Story aired on SportsNet and CBC for four weeks, resulting in 160 pieces of coverage, 71 major media stories and more than 70 million views. The campaign sparked interest locally and around the world, with governments and organizations reaching out. It also resulted in new provincial funding to train first responders and other service providers on how to identify and respond to traumatic brain injury related to intimate partner violence.

### Concussion Story

**160** pieces of coverage

**71** media stories

**70 million** views



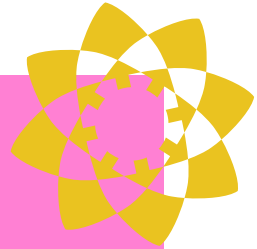
Trevor Linden for the YWCA Concussion Story campaign.

# SUPPORTING ACCESS TO JUSTICE

The YWCA Staff Lawyer works with YWCA housing residents to help resolve their family law, immigration and child protection matters. She also

offers free legal services to residents who have experienced intimate partner violence and who have ongoing safety issues.

**150 clients** accessed the YWCA Staff Lawyer's services, including workshops, legal information and full legal representation in family law.



## WORKING TOWARDS RECONCILIATION

In honour of National Day for Truth and Reconciliation, YWCA Metro Vancouver hosted a community event called Rhythms of Resilience: Vibrations of Hope and Healing. The event featured Indigenous artists from across the region, including Coastal Wolf Pack, Desirae, JB the First Lady, Murray Porter and M'Girl. Artist Teresa Walker also created a cradle board art piece to honour children and families affected by the residential school system.

### Truth and Reconciliation Training

Since 2018, the YWCA has contracted Reciprocal Consulting to provide Truth and Reconciliation training to employees. This mandatory session provides insight into the country's past, how systemic racism continues to impact communities today and how to move forward in a good way.

More than **350 community members** attended the **Rhythms of Resilience event.**

**103 employees** took part in **Truth and Reconciliation training.**

YWCA Employees at the Rhythms of Resilience event.





# NOURISHING THE COMMUNITY

YWCA Crabtree Corner Community Resource Centre in the Downtown Eastside demonstrates our hub model approach. At Crabtree Corner, people of all ages build community and many access multiple services like family and parenting programs, child care, food programs, literacy programs and more.

Every year, hundreds of people from toddlers to teens to seniors walk through the doors at Crabtree Corner to participate in at least one of **23 programs**.

**32,597 free meals** were served through **Crabtree Corner food programs**. The YWCA Rooftop Garden's **1,200 pounds of produce** harvested annually goes directly to Crabtree Corner kitchen, providing delicious, nutritious meals for the community.

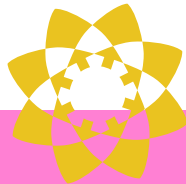


Linda, YWCA Crabtree Corner Kitchen Coordinator.

# A STRONG START FOR CHILDREN

YWCA Metro Vancouver continues to advocate for inclusive, affordable and accessible universal child care.

We operate four early learning and child care centres, three of which are \$10 a Day sites. We also offer free short-term care for families in the Downtown Eastside and free care for children of young mothers working to complete high school.



**196 children** received quality care at YWCA early learning and child care centres, including **15 children** of young moms finishing high school.

# PATHWAYS FOR YOUTH

Youth today face both the ordinary struggles of being young and unprecedented challenges in an increasingly complex world. YWCA youth

programs create safe spaces for young people to ask difficult questions, make friends, learn from mentors and build skills for their futures.

**631 Grade 7 students** participated in **YWCA Guide to High School** after-school programs and **632 Grade 8-10 students** took part in **YWCA Dating Safe**, gaining knowledge and skills to develop healthy relationships.

**115 Grade 11 and 12 girls and gender diverse youth** gained leadership skills and explored career options through the **YWCA High School Mentorship** program.

**48 self-identified Indigenous girls, Two-Spirit and non-binary youth** were connected to Indigenous community and cultures with support from volunteer Indigenous mentors in the **YWCA Circle of Sisters** mentorship program.



YWCA Guide to High School program volunteers.



# THE POWER OF VOLUNTEERING



A group from Traction Rec volunteering at the YWCA Hotel.

Volunteers are essential to the YWCA's impact. They bring expertise, generosity and compassion to multiple programs and projects across the

organization. Many volunteers begin as program participants and are connected to the YWCA for years or even generations.

**493 individuals logged  
15,298 volunteer hours  
in support of YWCA  
programs.**

**65 corporate groups  
volunteered a total of  
1,938 hours** tending our  
gardens, making and  
serving meals at YWCA  
Crabtree Corner and  
much more.



YWCA Guide to High School program volunteers.

# THANK YOU TO OUR GENEROUS DONORS IN 2023

We have done our best to include everyone who contributed \$100 or more between January 1 and December 31, 2023. We apologize for any errors or omissions. Please contact us at 604 895 5850 if we have made an error in your acknowledgement.

100 Women Who Care of the North Shore	Amur Financial Group Inc.	BC Ministry of Public Safety and Solicitor General	Beedie Foundation	Kate Marion Boyle	Tara Burstyk
1258779 B.C. Ltd	Anako Foundation	BC Ministry of Post-Secondary Education and Future Skills	Sheila Begg	Curtis Braber	Susan Burton
The 625 Powell St Foundation	Brynn Anderson	BC Ministry of Social Development and Poverty Reduction	Robertta Lando Beiser	Audrey Bragagnolo	CCPA
A & A Steel Enterprises	Cheryl Anderson	BC Nurses' Union	Brenda Benham	Anita Braha	CHIL Interior Design
AFL Global	Lynell Anderson	Lillian Baaske	Katie Benjamin and Brian Hikisch	Daphne Bramham	CIBC Children's Foundation
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Megan Abbott	Bernadette Andrade	Barb and Brian Bahry	Richard Bennett and the late Moyna Krusell	Jennifer Breakspear and Laurie Anderson	Georgia Cain
Feruzza Abdullaeva	Barbara and Patrick Andrew	Susan Bailey	Scott Benoit	David, Judy, Heidi and Andrew Brear	Blair Calkins
Fady Abuzaher	Caroline Andrewes	David R. Bain Law Corporation	Cesar Berretta	Broadridge Financial Solutions - Vancouver Office	Michael Calkins
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Ali Aghaamoo	Ali Ardakani	Frank and Julie Barker	Virginia Bird	Michael Brown	Canucks for Kids Fund
Reza Aghaee	Aritzia	Joanne Barker	Cheryl Bishop	Monica and Stephen Brown	Ricardo Cao Ralda
Saeed Ahmed	Valerie Arlette	Shiela Barkey	Mercury Black	Steve Brown	Nancy Cardozo
Jessie Ahuja	Deborah Armour	Shirley Barnett	Fraser Blair	Carter Brown & Associates Ltd.	Julie Carleton
Barbara and Martin Aidelbaum	Colin Armstrong	Rachel Barstow	Leslie and Peter Blake	Mary and Vaughan Bruneau	Kathy Carpenter
Airstream Heating & Air Conditioning	Frances and Dave Ashdown	The late Marvin Bartell	Carolyn Bliss	Naomi Brunemeyer	Adriana Carranza
Tania Akter	Jennifer and Colin Atkinson	Balraj Basi	Randy Bock	Cicely Bryce	Sarah Carrigan
Alca Consulting Inc	Atomic Cartoons	Kamal Basra	Jacqueline Bohez	Alison Buchan	Debra Carswell
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Tiffany Alexander	Brian Auzins	Ian Baxter	Gerard Bond	Buddhist Compassion Relief Tzu-Chi Foundation of Canada	Cassandra Hanson and Greg Cassap
Shameine Ali	Adam Azarzar	John Baxter	Reta Booi	Roy Budhai	Cause We Care Foundation
James Alisch	B2Gold Corp	Dr. Susan Baxter	Stacey Boothman	Lynn Bueckert	Sherry Cavallin
Nancy Alladina	BMC Networks	Kathy Bayat	Joseph Boroevich	Karen Buhler and David Rosenberg	George Cave
Jacqueline Allan	BC & Yukon Society of Transition Houses	Zainab Bazzi	Steven and Catherine Borritt	Diana Bulley	The late Pamela Chambers
Marlene Allen	BC Council for Families	Gillian Beattie	Susan and Steve Borthwick	Mary Kathleen Bunting	Diana and Bruce Chan
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Ames Family Foundation	BC Ministry of Children and Family Development	Joan Beaty	Barbara Bourget		Tommy Chan
Amma Canada	BC Ministry of Municipal Affairs	Lori Becker	Jim and Mary Clare Bovard		William Chan
		Jenny Beckmann	Catherine Bowers		Chan Sisters Foundation
			Brenda Boyd		Rene Chang
					Marissa Chan-Kent



Krysta Chapman	Douglas Courtemanche	Department of Justice Canada	Employment and Social Development Canada	Susan and Barrie Forbes Family Foundation, held at Vancouver Foundation	Sarah Gaze
Liz Chaston	Rachid Coutney	Tomislav Deranja	Don Enns		Lauren Gehlen and Jamie Houssian
Mark Chavez	Timothy Cowan	Barbara Devlin	Entrée Canada Destinations Inc.	Marguerite Ford	Nadia Gehriger
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Xiaojie Chen	Christine Craik	DJ Dhillon	Martin Eskes	Isabelle Forget	Sandy Gerber
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Kathleen Cheng	Shelley Crawford	Lawrence Diamond	Susan Evans	Carole Forsythe	Kate Gerson
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Arlene Christie	Don Currie	Rachel Dodds	Lindsay Famlton	Adam Fremes	Karen Gilmore
Selena Chu	Meredith Cushing	Mary Patricia Doherty	Fasken Martineau DuMoulin	FreshPoint	Maryke Gilmore
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Carol Clark	Eva Dalke	Warren Downs	Lawrie Ferguson	Savanna Funk	Sandy Goldman
Denise Clark	Danard-Clyde Family	Doina Dragomir	Patrick Fergusson	The Geoff and Jolene Funke Foundation	The Goodwin Family, in memory of Millicent G. Fleming
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Shera Clement	Lorraine Dansereau	Heather Duffy and Al Tebworth	Michael Ferrett	Otaff Fyith	Fund
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	Leanne Denis				
	Natasha Dennis				

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Sean Grant	Donna Harco	Lois Hollstedt	CJ James	Aoife Keaney	Regan Lal
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James Gray	David Hargreaves	Honda Canada Foundation	Natalie James	Geoffrey Keen	In memory of Dr. Bik May Wai Lam
Joan Gray	Heidi Harms	Jordan Hood	Laura Jamieson	Niamh Kelly	Diana Lam
The Grayross Foundation, held at Vancouver Foundation	Sarah Harper	Giang Ho-Phung	Jane Jang	Lynne Kent	Nicholas Lammie
Kathy Greenberg	Alexandra Harris	Kimberley Horrocks	Melissa Jang	Kate Ker	Barbara Lane
Greenberg Family Giving Fund	Barbara Harris	Ashley House	Kara Jansen	Elizabeth and Rudy Kerklaan	Matthew Langford
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Elaine Grenon	Kasey Harris	The Houssian Foundation	Robyn Jarvis	Bachar Khawajah	Denise Lattmann
Deryl and Stephanie Griffith	Leslie Harris	Wallace Houston	Tevia Jeffries	Latty Khosla	Dr. Brenda Lau
Peter Grippio	Nancy Harrison and Paul Buitenhuis	Lisa Howard	David Jenkins	Allison Killam	Erica Lau
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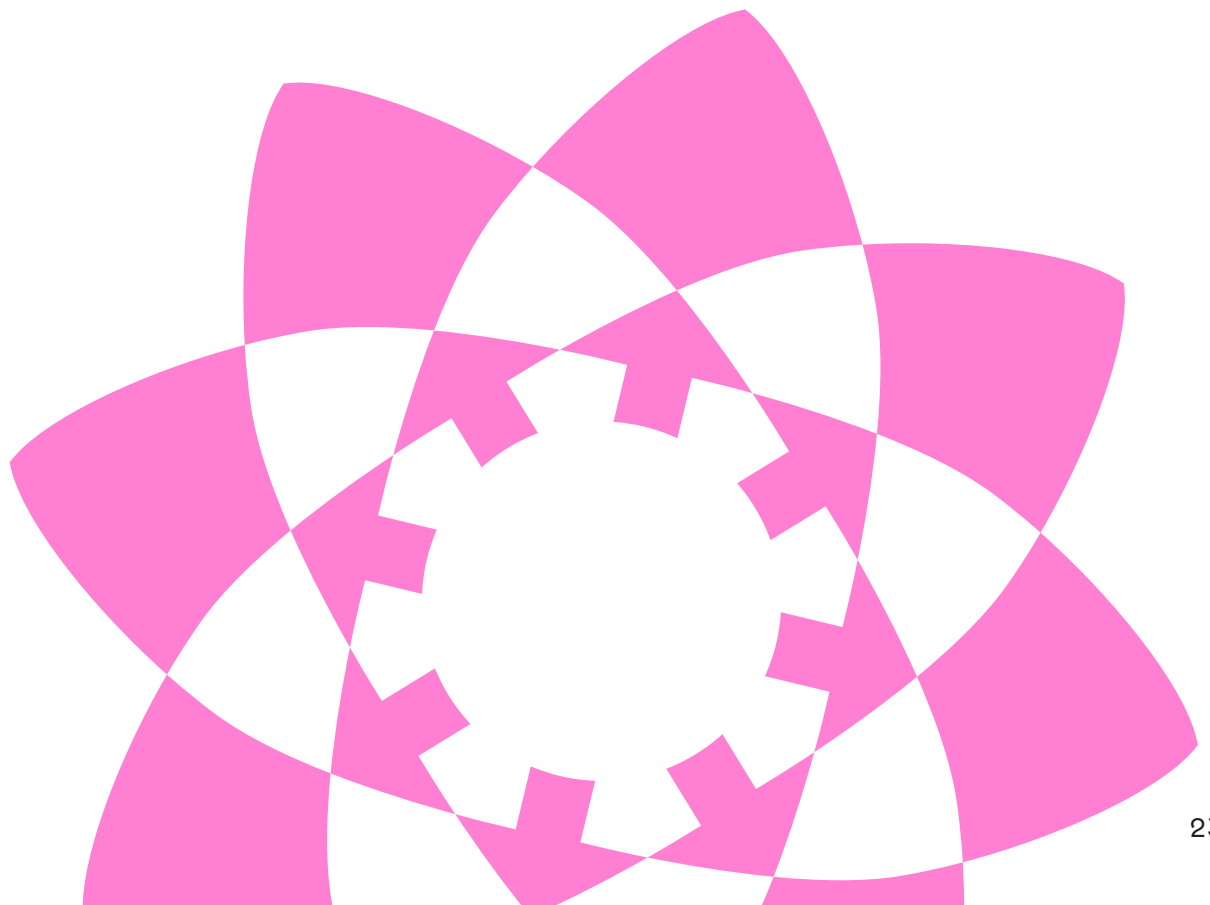
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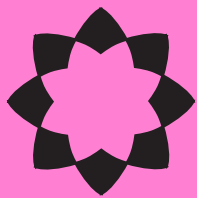
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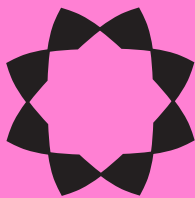
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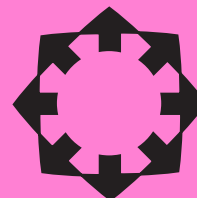




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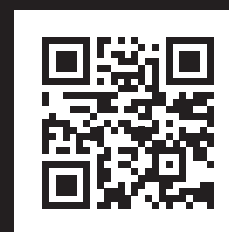
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YWCA Metro Vancouver is a registered charity, gender equity advocate and community service provider. We boldly envision a just and equitable world for women, families and allies. We deliver affordable housing, early learning and child care, training and employment services, and a range of holistic programs that help support individual, collective and economic wellbeing.

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