

IMPACT STARTS HERE

Impact begins with connection. A simple conversation, an engaging event, a desire for support, a single donation. For YWCA participants, that connection can lead to long-term housing, affordable child care, stable employment and lasting community. Your connection to the YWCA makes that impact possible.

With your support, YWCA Metro Vancouver continues to advocate for gender equity and deliver services to women, families, newcomers and youth in our community.

This past year, we've seen the lasting impact of these connections. We're excited to share this meaningful work with you. Thanks to you, we ran 86 programs and services in 2024, reaching tens of thousands of people in 53 locations in Metro Vancouver and the Fraser Valley. Hundreds more across BC were supported virtually through online programs.



The photos in this publication feature program participants and their children, volunteers or employees. They are not connected to the individuals quoted in the articles.

A MESSAGE FROM THE BOARD CHAIR AND CEO

Reflecting on this past year at YWCA Metro Vancouver, several themes emerged: resilience, passion, dedication and an unwavering belief that pursuing gender equity is critical. This work matters and your contributions make it possible.

This year, we formalized our organizational values to unite us and inform our decision making. They are **intention**, **courage**, **community** and **empowerment**.

With **intention**, we offer 86 integrated programs and services, each meeting diverse needs of people in our community. We continue to use our hub model approach, which enables us to support multiple aspects of people's lives, delivering housing, early learning and child care, mentorship programs, violence prevention, legal services and opportunities for skills development and employment.



Lawrie Ferguson, YWCA Board Chair

With courage, we have advocated for systemic change. We launched our campaign to have gender-based violence declared an epidemic in BC, recognizing the deep, far-reaching impact it has on women, children and genderdiverse people in our communities.

Through **community**, we honour participants' lived experience and celebrate their dreams and accomplishments. Our annual Rhythms of Resilience event, honouring the National Day for Truth and Reconciliation, drew hundreds of community members to recognize survivors and commemorate the children who never made it home.



Erin Seeley, YWCA CEO

Focusing on empowerment gave us the opportunity to invest in 7,256 job seekers, 1,747 youth and 797 women and children living in our deeply affordable housing communities.

This past year, we opened our 16th housing community, YWCA Sandy So Vista at 388 Slocan Street, which provides 14 deeply affordable homes to women and single mothers and their children. We also created the YW Housing Society, which allows us to provide an increased spectrum of affordable housing and reinvest revenue to provide more deeply affordable homes. Under YW Housing, 56 below-market rental units are available to the broader community at 388 Slocan.

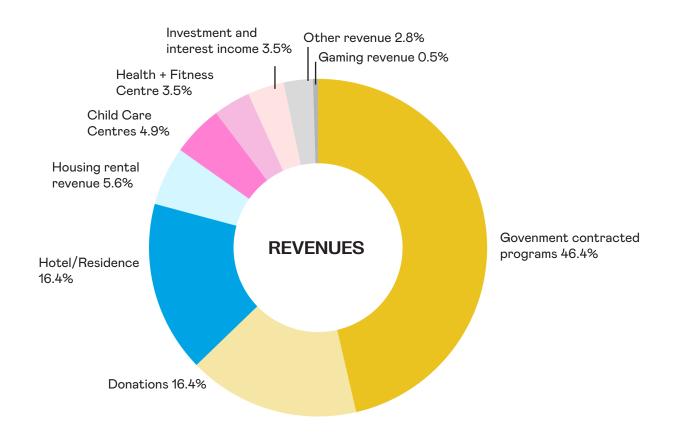
While we are excited about the way our values guide our work every day, we know none of this would be possible without our generous community of partners, volunteers and donors. Every day, your support shows us what is possible when we work together and strive for a more equitable world. Together, we are seeing positive change in our communities, and we can't wait for what is ahead.

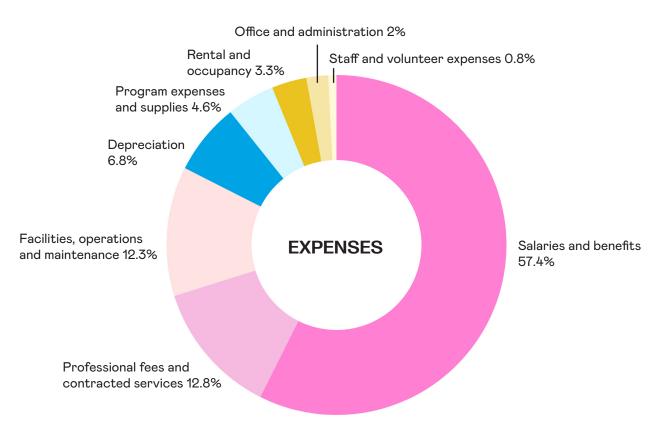
In solidarity,

L'awrie Ferguson, Board Chair YWCA Metro Vancouver

Erin Seeley, CEO YWCA Metro Vancouver

2024 FINANCIAL HIGHLIGHTS





BALANCE SHEET

As of December 31, 2024 (In \$000)

ASSETS

Cash and cash equivalents Accounts receivable Inventory and prepaid expenses	17,610 3,737 <u>82</u> 4 22,171
Investments Property and equipment	11,298 106,070
Total assets	139,539
LIABILITIES AND NET ASSETS	
Current liabilities Accounts payable and accrued liabilities Deferred revenue Loans payable Current portion of mortgages payable Long term liabilities Loans payable Mortgage payable Deferred revenue	3,916 4,108 271 1,362 9,657 9,024 23,190 779 32,993
Total liabilities	42,650
Net assets Endowments Externally restricted Internally restricted Unrestricted Total liabilities and net assets	3,363 70,036 18,536 4,954 96,889

STATEMENT OF OPERATIONS

For the year ended December 31, 2024 (In \$000)

REVENUES

Government contracted programs	34,123
Donations	12,082
Hotel/Residence	12,071
Housing rental revenue	4,153
Early learning and child care centres	3,584
Health + Fitness	2,603
Investment and interest income	2,549
Other revenue	2,056
Gaming revenue	350
Gailling revenue	
Total	73,571
3	
Total	
Total Fund development revenue includes:	73,571
Total Fund development revenue includes: Donations	73,571 12,082
Total Fund development revenue includes: Donations Government grants and contracts	73,571 12,082 4,986
Total Fund development revenue includes: Donations Government grants and contracts Gaming revenue	73,571 12,082 4,986 350

71.407

33 905

6,500

8.000

EXPENSES

Salaries and henefits

Excess revenue from operations: Excess revenue from capital projects:

Excess of revenue over expenses	14,500
Total	59,071
Staff and volunteer expenses	461
Office and administration	1,220
Rental and occupancy	1,961
Program expenses and supplies	2,689
Depreciation	4,021
Facilities, operations and maintenance	7,279
Professional fees and contracted services	7,535
Salaries and benefits	55,505

The excess of revenue over expenses is primarily attributed to the strong performance of our social enterprises, enabling us to expand programs in the community. Excess revenue from capital projects was directed toward the acquisition of capital assets. We record revenue in the year it is received, while the cost of these assets is spread over their useful life. These values were rounded for simplification of presentation to note the two key areas driving the surplus.

OUR SOCIAL ENTERPRISES

The YWCA Hotel and YWCA Health + Fitness Centre continued to deliver exceptional service to guests and members while contributing to the local economy and strengthening our community. Together, these social enterprises generate 20% of the YWCA's revenues, fuelling our ability to respond quickly to emerging needs and invest in programs that make a lasting difference.

YWCA HOUSING: 'A LIFELINE' FOR **METRO VANCOUVER FAMILIES**

Nadia's home was no longer safe for her and her daughter. Facing violence, she knew they had to leave.

"When I think back to my life before I found the YWCA, I felt full of anxiety," she said. "What should I do, what will happen, how can I save myself and my daughter? How will I leave this unsafe place?"

Nadia and her daughter found safety in a YWCA second-stage transitional home, which is available to women leaving violence. While that gave them a place to live for one year, they still faced uncertainty about their future.

Stable, affordable housing for a single mom and her daughter seemed nearly impossible to find in Metro Vancouver, until Nadia was offered a home in one of YWCA's long-term housing communities.

"For the first time in a long time I felt hopeful about our future," Nadia said. "The YWCA was a light for me and my daughter, guiding us out of darkness and into the future."

With safe housing and the YWCA's supportive community, Nadia felt confident to further her education. She was accepted into a pharmacy assistant program and is excited about her future career.



Having safe and affordable housing has given me and my daughter a sense of security that I can't begin to describe. I want you to know that YWCA's support is not just help with housing, it's a lifeline.

BC's housing affordability crisis continues to impact YWCA program participants, particularly mothers who are parenting alone and women leaving abusive relationships. Just over 10% of BC residents have inadequate housing. For women, that figure is higher, at just over 11% (Rights in Focus: Lived Realities in BC). In 2024, we received 1,150 applications to join one of our housing communities, which is exponentially more

than we can accommodate. The YWCA continues to seek partnerships with government, business and community leaders to build more housing for women and families and advocates for public investment in affordable rental housing.

> 797 mothers and children made their homes in one of 16 YWCA housing

There are 6 more under construction.

communities.

More affordable housing

In 2024, we opened YWCA Sandy So Vista, providing 14 deeply affordable homes to women and single-mother-led families. Located at 388 Slocan Street and close to a school, parks and local businesses, the six-storey building has commercial space at ground level and an inner courtyard, with a safe green space and a play area and a shared rooftop terrace.

Additionally, with the recent creation of the YW Housing Society of British Columbia, we have expanded our ability to address the urgent housing need in the region. The society provides an increased spectrum of affordable housing through a model that reinvests revenues to provide more deeply affordable homes to women and their children. For example, under YW Housing, an additional 56 below-market rental units are available to the broader community at 388 Slocan.

'A CORNERSTONE': SUPPORTING MOTHERS PARENTING ALONE



Photos on page 6 and 7: YWCA program participants and their children.

YWCA Single Mothers' Support Services bring mothers together in weekly group meetings where they can build bonds, develop financial literacy skills, share resources and support one another. Groups are offered across Metro Vancouver, including two specialized programs for mothers of children with special needs. We also provide a first-language group for Ukrainian mothers and an online option for those unable to attend in person.

546 mothers and children took part in **18** YWCA Single Mothers' Support Groups.



As a single mother navigating a new country, YWCA's support has been a cornerstone. They provided me with the practical resources, emotional encouragement and community I needed to rebuild my life. ... I gained confidence to pursue my dreams, including attending one of the world's best visual effects schools and exploring ways to turn my passion for art into a business. The support from the YWCA also helped me provide stability for my children and focus on becoming a stronger, independent woman.

- Haruna, YWCA program participant

'ABOVE AND BEYOND': OUR HUB MODEL IN ACTION AT YWCA CRABTREE CORNER

The staff at Crabtree Corner go above and beyond to support families like mine. I'm able to take part in programs while my boys are in daycare. We can't afford healthy food, so the meals they provide make sure my kids and I are nourished and cared for.

- Dinah, YWCA program participant

YWCA Crabtree Corner Community Resource Centre in the Downtown Eastside is a perfect example of our hub model approach. At Crabtree Corner, people of all ages build community and many access multiple services like family and parenting programs, free child care and meals, cultural and Indigenous programming and more. Every year, hundreds of people from toddlers to seniors walk through the doors at Crabtree Corner to participate in at least one of its 20

42,033 free meals were served through Crabtree Corner food programs. **145** children participated in our free drop-in child care.







Photos: YWCA Crabtree Corner participants, staff and volunteers.

'UNWAVERING SUPPORT' IN PURSUING CAREER PATHS AND TRAINING

After leaving an abusive relationship and moving into a transition home, Zebo felt overwhelmed. She was working long hours as a cook, handling paperwork and taking care of her two children. Feeling exhausted and alone, she reached out to the YWCA.

"I received incredible support from the Axis program. They helped me regain my confidence and guided me toward legal and career resources," she said. Zebo also received support to apply for a scholarship, which covered her first year of tuition at Douglas College.



I'm beyond grateful for YWCA's unwavering support. I cannot thank everyone enough for believing in me and empowering me to achieve my goals.

At the YWCA, we know how critical stable employment is to families' overall well-being. While BC's employment rate for all residents aged 25 to 54 is approximately 85%, for women alone, it's 4% lower. The difference is even more significant for racialized women (78%), Indigenous women (75%) and women with disabilities (66%).

YWCA employment programs support people across ages, experiences and cultures to gain new skills and build confidence to access work and volunteer opportunities. Using a strengths-based, trauma-informed and community-led approach, job seekers access programs curated for their success.



YWCA Employment and Training program participants.

'FIRST STEPS' AT YWCA EARLY LEARNING AND CHILD CARE



Children and educator at YWCA early learning and child care centre.

At the YWCA, we know access to quality, affordable early learning and child care is one of the most tangible ways to advance gender equity. With access to affordable child care, women can enter or return to the workforce or move from part-time to full-time jobs. For kids, research shows those who receive high-quality child care form social connections and perform better in school. This is why we continue to advocate for inclusive, affordable and accessible universal child care.

The YWCA operates four early learning and child care centres, three of which are \$10-a-day

283 children received quality care at YWCA early learning and child care centres.

sites. The fourth offers free, short-term care for families in the Downtown Eastside (145 children received free care). One of our daycare programs also offers free care for children of young mothers working to complete high school (18 children were part of this program).



Being in a \$10-a-day centre has been so good for me. It's affordable, and I can work knowing my child is in a safe place. Since starting daycare, she's become more social, learned how to share and knows how to ask for what she needs. She even took her first steps there, which was amazing.

- Maria, YWCA program participant

HELPING YOUTH RECOGNIZE THEIR STRENGTHS

Growing up is hard. Not only are youth facing the ordinary struggles of being young, they are also facing unique, unprecedented challenges in today's world. Research shows that 70% of mental health challenges emerge in childhood or youth. YWCA youth programs create safe spaces for young people to ask difficult questions, make friends, learn from mentors and build skills for their futures.

One YWCA Guide to High School participant said the program helped them realize they "can overcome challenges," while another said it helped them recognize their own strengths. Programs like Guide to High School are critical as they promote healthy social-emotional learning, selfesteem and resiliency.

427 Grade 7 students participated in YWCA Guide to High School and **1,289** Grade 8-10 students took part in YWCA Dating Safe, gaining knowledge and skills to develop healthy relationships.



Youth Education program volunteers.



31 self-identified Indigenous teen girls, Two-Spirit and non-binary youth were connected to Indigenous community and cultures with support from volunteer Indigenous mentors in the YWCA Indigenous Mentorship program.

Indigenous Mentorship cultural activity.

OUR ADVOCACY

In BC, nearly 48% of women have experienced some form of intimate partner violence—whether physical, sexual, emotional, psychological or financial—since the age of 15, according to Statistics Canada data. This pushed us to establish a coalition with more than 40 other anti-violence organizations, academic experts, business leaders, community advocates and educators, calling on BC's government to declare gender-based violence an epidemic.

After multiple meetings, the coalition drafted a letter outlining the severity of gender-based violence in our communities and sent it to Premier David Eby and several other MLAs, calling on them to take bold action.

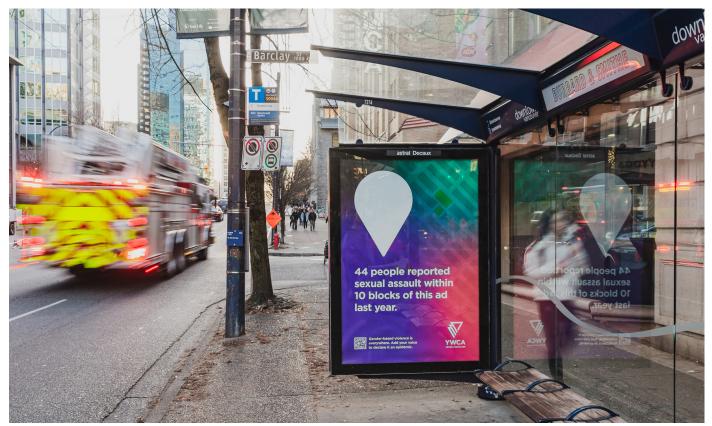
Advocacy work ramped up last fall, during the 16 Days of Activism to End Gender-Based Violence, through our Close to Home Campaign. The campaign included collecting hundreds of signatures supporting our letter to the premier and bus stop ads in Vancouver showing the

prevalence of sexual assaults within a 10-block radius of each ad.

Members of the YWCA team then met with Premier Eby in December, and in January, he acknowledged gender-based violence as an epidemic in his mandate letter to Minister of Finance Brenda Bailey.

With the summer release of Dr. Kim Stanton's independent review of the legal system's treatment of intimate partner violence cases, our coalition renewed its call for an official declaration of an epidemic and sent another letter to Premier Eby.

While we're encouraged by the progress so far, we know there's so much more that can be done. We'll continue to look at the economic impacts of gender-based violence and call for the creation of a standing gender-based violence death review committee as well as increased prevention measures and support for survivors.



Bus stop ad placed in downtown Vancouver showing the prevalence of sexual assaults.

ADVANCING TRUTH AND RECONCILIATION

In honour of National Day for Truth and Reconciliation, YWCA Metro Vancouver hosted the second annual Rhythms of Resilience community event. The 2024 event highlighted "Stories of Hope and Healing" and featured Indigenous artists, including St'at'imc dancer Laura Grizzlypaws, Pîsim, an Anishinaabe-Nehîyaw artist, Dakota Bear, a Vancouver-based Indigenous hip-hop artist from Treaty 6 Territory and Dancers of Damelahamid from BC's northwest coast. More than 350 community members attended the event.



Dancers of Damelahamid perform during the 2024 Rhythms of Resilience.

Indigenous Initiatives and Engagement

After the 2021 discovery of unmarked graves and remains of 215 children at the Kamloops Residential School, Crabtree Corner Associate Director Grace Tait advocated for the creation of

a team to help strengthen the YWCA's engagement with Indigenous peoples. That year, the Indigenous Initiatives and Engagement department formed, working with YWCA employees to Indigenize programs, practices and spaces, and advising the organization on its work to advance truth and reconciliation.

In July 2024, Grace (Tsimshian Nation) officially moved over to Indigenous Initiatives and Engagement and, in October 2024, we welcomed Christina Campbell (Musqueam Nation) to the team. They are working on a range of initiatives, from strengthening relationships with Host Nations and leading advocacy alongside Indigenous women and families to creating meaningful opportunities for Indigenous employees to build community and strengthen culture.

Christina and Grace.

BUILDING 'MEANINGFUL CONNECTIONS' THROUGH VOLUNTEERING

Volunteers are essential to the YWCA's impact. They bring expertise, generosity and compassion to multiple programs and projects across the organization. Many volunteers begin as program participants and are connected to the YWCA for years or even generations.

637 individuals logged **18,195** volunteer hours in support of YWCA programs.



Volunteering for the YWCA has given me the opportunity to meet so many different people, to make **meaningful connections**, and to understand the lush diversity of people living in the city I grew up in, which I may not have known otherwise. I am grateful to be able to share the sense of community at YWCA and contribute to a cause I support.

- Christina Kim, YWCA volunteer

33 corporate groups volunteered at **67** events, contributing a total of **1,683** hours tending our gardens, making and serving meals at YWCA Crabtree Corner, sprucing up our child care centres and much more.



Did you know?

Volunteers are at the heart of the YWCA Rooftop Garden. Each year, they help harvest over **1,200 pounds** of fresh produce, all of which goes straight to Crabtree Corner's kitchen to create delicious, nutritious meals for the community.



Volunteers at the YWCA Rooftop Garden.

THANK YOU TO OUR GENEROUS DONORS IN 2024

We have done our best to include a ibuted \$100 or more between January 1 and December 31, 2024. We apologize issions. Please contact us at 604 895 5850 if we have made an error in your acknow

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everyone who cont for any errors or c /ledgement.	
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Sheila Begg Roberta Lando Beiser	Jim and Mary Clare Bovard	The late Eveline Burman
Brenda Benham	Lauren Bowman	
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Bennett	Curtis Braber	Cathy and Sandy Burpee
Richard Bennett and the late Moyna	Audrey Bragagnolo	
Krusell	Lori Braha	Elizabeth J. (Betty) Burrell
Bennett Land	Anita Braha	David Bustos
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Fund held at and administered by	Bridges Family Memorial Foundation	Michael Calkins
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Chan

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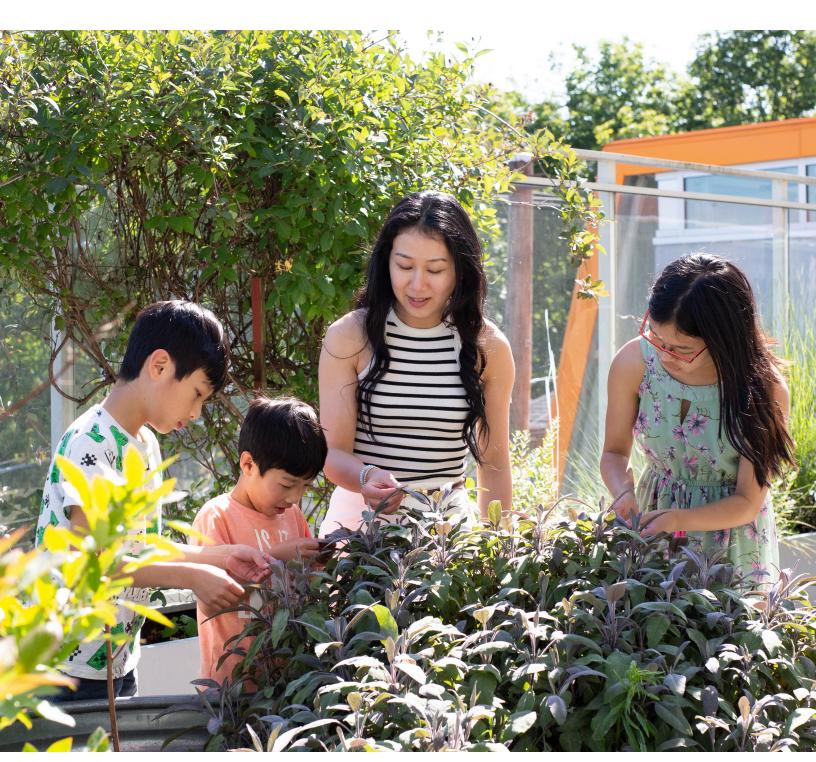
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YWCA program participants.

ABOUT YWCA METRO VANCOUVER

YWCA Metro Vancouver is a registered charity, gender equity advocate and community service provider. We deliver affordable housing, early learning and child care, training and employment services, and a range of holistic programs that help support individual, collective and economic well-being.

VISION

We boldly envision a just and equitable world for women, families and allies.

MISSION

We advance gender equity alongside women, families, Two-Spirit and gender diverse people through advocacy and integrated services that support personal, collective, and economic wellbeing.

BOARD OF DIRECTORS

The YWCA Board of Directors is made up of 12 volunteer community leaders who may serve up to three two-year terms. Working with the YWCA leadership team, the board provides strategic vision, guidance and oversight, and is responsible for the organization's policies, programs and overall direction. We are extremely grateful for their dedication, expertise and service to the YWCA and the community.

Board Chair: Lawrie Ferguson

Board Vice-Chair: Michelle Cooper-Iversen

Board Treasurer: Cathy Imrie **Board Secretary:** Diane Sparrow

Board Members: Barbara Bahry, Carol Liao, Celeste Haldane, Diane Sullivan, Joanna Ban, Roopa Davé, Sasha Gladu, Zahra Hudani

OUR VALUES



INTENTION

We listen openly, practice empathy and act with integrity. We are transparent, resourceful and persistent. We are self-aware, have difficult conversations and lead by example.



COURAGE

We shift power and transform systems. We stand up to discrimination, dismantle barriers and work to repair harm. We embrace change, grow from challenge and take risks to innovate.



COMMUNITY

We thrive on connection and collaboration. We show up authentically and create space for others. We cultivate relationships, welcome differences and elevate diverse voices.



EMPOWERMENT

We invest in people, nurture potential, build capacity and spark growth together. We ignite individual power to drive collective change.







Strategic Plan 2024-2029. Learn more at ywcavan.org/forward-purpose





We respectfully acknowledge that our main office and many of our programs are located on the traditional, ancestral and unceded territories of the x^wməθk^wəýəm (Musqueam), Skwxwú7mesh (Squamish) and səlilwəta4 (Tsleil-Waututh) Nations, and that our work across British Columbia spans the territories of more than 200 First Nations. We also acknowledge the First Nations, Metis and Inuit peoples who live in our communities.

YWCA Metro Vancouver Charitable Registration No. 108227943 RR0001 535 Hornby Street, Vancouver, BC V6C 2E8 604 895 5800



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